



**Count on it.**

**Operator's Manual**

**ProCore® 864 and 1298 Aerator**

Model No. 09715—Serial No. 315000001 and Up

Model No. 09716—Serial No. 315000001 and Up



**⚠ WARNING**

**CALIFORNIA  
Proposition 65 Warning**

**This product contains a chemical or chemicals known to the State of California to cause cancer, birth defects, or reproductive harm.**

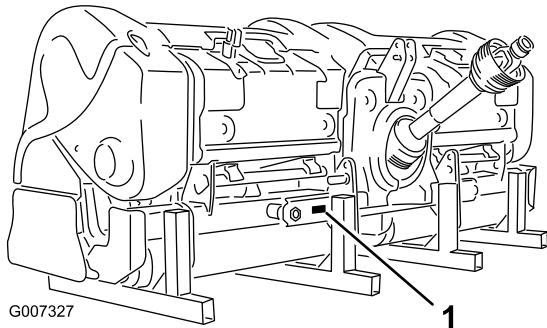
This product complies with all relevant European directives. For details, please see the separate product specific Declaration of Conformity (DOC) sheet.

# Introduction

Read this information carefully to learn how to operate and maintain your product properly and to avoid injury and product damage. You are responsible for operating the product properly and safely.

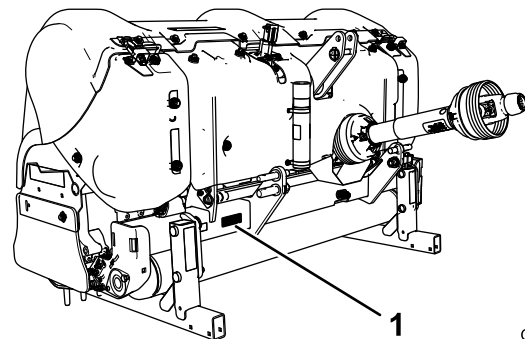
You may contact Toro directly at [www.Toro.com](http://www.Toro.com) for product safety and operation training materials, accessory information, help finding a dealer, or to register your product.

Whenever you need service, genuine Toro parts, or additional information, contact an Authorized Service Dealer or Toro Customer Service and have the model and serial numbers of your product ready. [Figure 1](#) and [Figure 2](#) identify the location of the model and serial numbers on the product. Write the numbers in the space provided.



**Figure 1**  
Model 09716

1. Model and serial number location



**Figure 2**  
Model 09715

1. Model and serial number location

<b>Model No.</b> _____
<b>Serial No.</b> _____

This manual identifies potential hazards and has safety messages identified by the safety alert symbol ([Figure 3](#)), which signals a hazard that may cause serious injury or death if you do not follow the recommended precautions.



**Figure 3**

1. Safety alert symbol

This manual uses 2 words to highlight information.

**Important** calls attention to special mechanical information and **Note** emphasizes general information worthy of special attention.

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# Safety

Improperly using or maintaining the machine can result in injury. To reduce the potential for injury, comply with these safety instructions and always pay attention to the safety alert symbol, which means Caution, Warning, or Danger—personal safety instruction. Failure to comply with the instruction may result in personal injury or death.

## Safe Operating Practices

### Training

- Owners of this aerator must give operators and employees full operation and safety instructions before allowing them to operate this machine and at least annually thereafter. An operator who has not read and fully understood all operating and safety instructions is not qualified to operate this machine. Become familiar with all controls and know how to stop quickly.
- Do not allow children to operate the machine. Do not allow adults to operate the machine without proper instruction.
- Remove all debris or other objects that might interfere with operation. Keep all bystanders away from the work area.
- Locate and mark all underground obstructions such as irrigation components, and electrical or telephone lines.
- Make sure that the tractor is in neutral and parking brake applied before starting. Refer to the Tractor Operator's Manual for safe starting procedures.
- Mounting the ProCore Aerator to the rear of the tractor will decrease the weight on the tractor front axle. To assure adequate steering control and stability it may be necessary to add ballast to the front of the tractor. Refer to Tractor Operator's Manual for ballast requirements.
- Keep all shields and safety devices in place. If a shield, safety device or decal is damaged, repair or replace it before operation is commenced. Also tighten any loose nuts, bolts and screws to ensure machine is in safe operating condition.
- Do not operate machine while wearing sandals, tennis shoes, sneakers or shorts. Also, do not wear loose-fitting clothing which could get caught in moving parts. Always wear long pants and substantial shoes. Wearing safety glasses, safety shoes, hearing protection and a helmet is advisable and may be required by some local ordinances and insurance regulations.

### Operation

- Keep all bystanders and pets away from the work area.
- Using the machine demands attention, and to prevent loss of control:

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- Use only in daylight or when there is good artificial light.
- Watch for holes or other hidden hazards.
- Do not transport machine close to a sand trap, ditch, creek or other hazard.
- Reduce speed on side hills and before making sharp turns to prevent tipping or loss of control.
- Look behind the aerator before backing up.
- If the tines strike a solid object or the machine vibrates abnormally, disengage the PTO, set the parking brake and shut the engine off. Remove key from ignition switch. Check aerator and traction unit for damage. Repair any damage before restarting the engine and operating the tines. Be sure tines are in good condition and all bolts are tight.
- Before leaving machine unattended, disengage power to aerator, lower aerator and set parking brake. Stop engine.
- Never dismount while tractor is in motion. Never get on or off tractor while engine is running and PTO drive shaft is engaged. Never step over PTO shaft to reach other side of aerator - walk around the machine.
- Park aerator on a hard, level surface, install aerator storage stands before disconnecting from tractor.
- If it is necessary to probe below the soil surface, use a non conductive material to prevent electrical shock in case electrical wires are present.

## Transporting

- Be sure you are in compliance with all regulations regarding transporting equipment on the public roads and highways.
- Ensure that all reflectors and lights required are in place and are clean and visible by overtaking and oncoming traffic.
- Never allow anyone to ride on the machine during transport.
- Reduce speed on rough roads and surfaces
- Independent brakes should always be locked together when on the road.

## PTO Shaft

- For all PTO shaft steel parts (tubes, bearings, joints etc.) disassembly or repairs, it is highly advisable to contact your local Toro distributor. Removal of components for repairs and reassembly may damage some parts if not carried out correctly using special tools available in a distributor's workshop.
- The PTO shaft must not be used without the guards supplied, with partial protection or with damaged guard, or on CE machines, without the special anti-rotation

chains correctly hooked, so as to permit the maximum angle of the PTO shaft without breaking the chains.

## Maintenance

- Before making adjustments or performing maintenance on the aerator, switch off the engine, stop the PTO and apply the parking brake before dismounting from the tractor. Be sure the aerator is on the ground or lowered onto the safety stands.
- Support the machine with blocks or jacks, or on storage stands when working beneath it. Never rely on the tractor's hydraulics to support the machine.
- Place all controls in neutral, stop the engine, apply parking brake and wait for all moving parts to stop before servicing, maintaining, adjusting or unblocking the aerator.
- Be sure that the machine is in safe operating condition by keeping nuts, bolts, and screws tight. Check the tine mounting bolts frequently to be sure that they are tightened to specification.
- Do not check or adjust belt tension when the tractor engine is running.
- Be sure that all guards are replaced and the hood is secured shut after maintaining or adjusting the machine.
- Perform only those maintenance instructions described in this manual. If major repairs are ever needed or assistance is desired, contact an Authorized Toro Distributor.
- To best protect your investment and maintain optimal performance of your Toro equipment, count on Toro genuine parts. When it comes to reliability, Toro delivers replacement parts designed to the exact engineering specification of our equipment. For peace of mind, insist on Toro genuine parts.

## Storage Safety

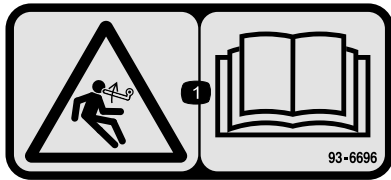
- Store the aerator on a firm, level surface.
- Store the aerator away from areas of human activity.
- **Do not** allow children to play on or around the stored machine.

- Make sure the aerator is positioned on firm and solid ground so it does not sink or tip over.
- Ensure that the storage stand lynch pins are secured in place.

## Safety and Instructional Decals

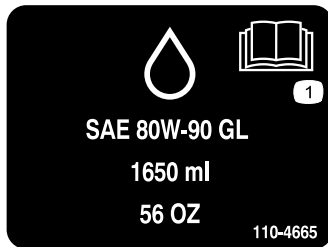


Safety decals and instructions are easily visible to the operator and are located near any area of potential danger. Replace any decal that is damaged or lost.



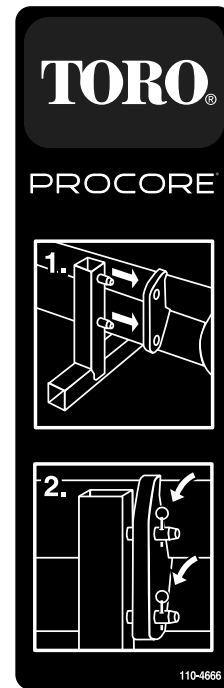
93-6696

1. Stored energy hazard—read the *Operator's Manual*.



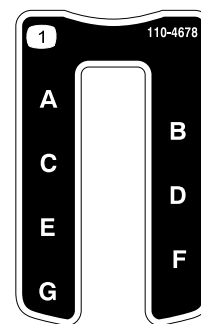
110-4665

1. Read the *Operator's Manual*.



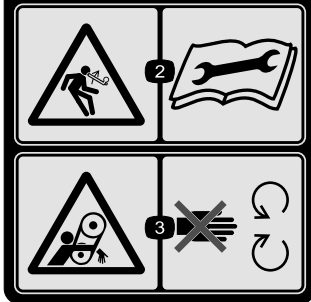
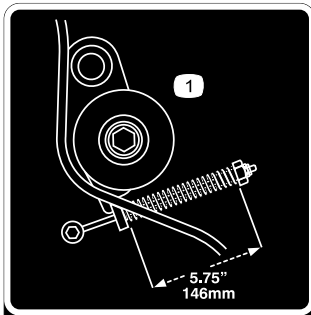
110-4666

1. Install the posts in the stand to the holes in the frame.
2. Use pins to secure the frame to the stand.



110-4678

1. Coring depth



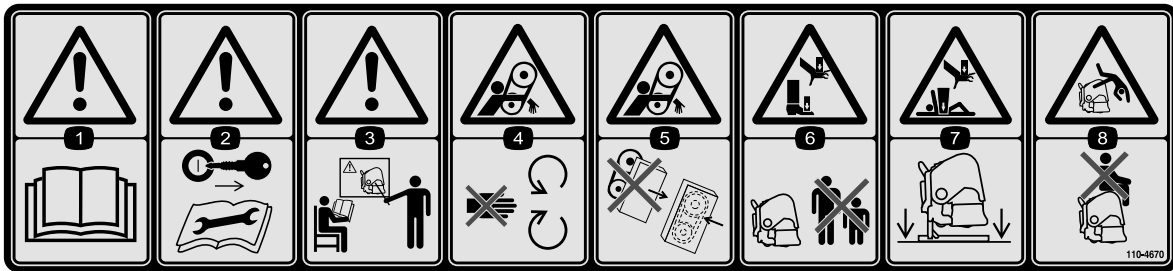
110-4667

1. Spring length
2. Stored energy hazard—read the *Operator's Manual*.
3. Entanglement hazard, belt—stay away from moving parts.



110-4668

1. Entanglement hazard, shaft—stay away from moving parts.
2. PTO speed and input direction.
3. Use clip to secure lash cable when not in use. Use lash cable to support the power take-off when the machine is disconnected from tractor.

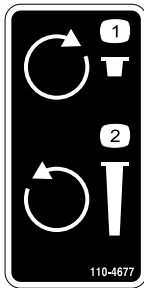


110-4670

1. Warning—read the *Operator's Manual*.
2. Warning—remove the ignition key and read the instructions before servicing or performing maintenance.
3. Warning—receive training before operating the machine.
4. Entanglement hazard, belt—stay away from moving parts.
5. Entanglement hazard, belt—keep all guards in place.
6. Crushing hazard of hand or foot—keep bystanders a safe distance from the machine.
7. Crushing hazard of hand and body—support machine on stand when not in use.
8. Falling hazard—do not carry passengers.



92-1581

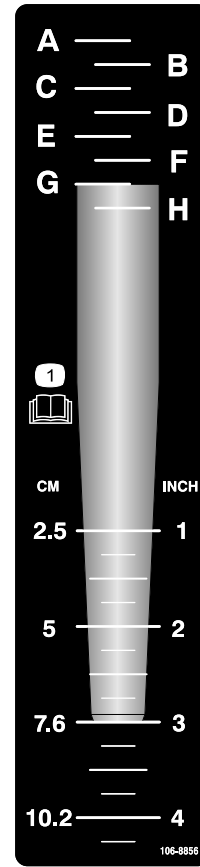


110-4677

1. Turn clockwise to decrease aeration depth.
2. Turn counterclockwise to increase aeration depth.

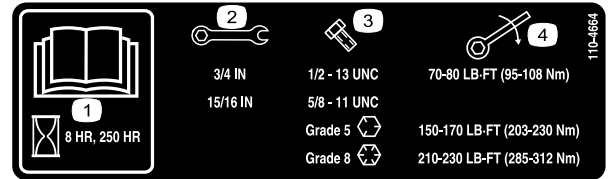


92-1582



106-8856

1. Read the *Operator's Manual*.



110-4664

1. Read the *Operator's Manual*.
2. Wrench size
3. Bolt size
4. Torque

# Setup

## Loose Parts

Use the chart below to verify that all parts have been shipped.

Procedure	Description	Qty.	Use
<b>1</b>	No parts required	–	Inspect the machine.
<b>2</b>	Lynch pin	2	Connect the lower link arms.
<b>3</b>	Link pin Lynch pin	1 1	Connect the upper link.
<b>4</b>	Bolt (1/2 x 3 inches) Nut (1/2 inch) Short driveshaft, Part 115-2839 (may be needed; sold separately)	1 1 –	Connect the PTO shaft.
<b>5</b>	No parts required	–	Adjust the sway links.
<b>6</b>	No parts required	–	Level the aerator side-to-side.
<b>7</b>	No parts required	–	Adjust the roller scraper.
<b>8</b>	No parts required	–	Install the tine heads and the tines.
<b>9</b>	Turf guards (not included)	–	Install the turf guards.
<b>10</b>	CE Compliance Kit, Part 110-4693 (not included)	1	Secure the hood latches (required for CE only).
<b>11</b>	Lynch pin (ProCore 864) Lynch pin (ProCore 1298)	4 8	Remove the storage stands.



# 1

## Inspecting the Machine

### No Parts Required

### Procedure

#### ProCore 864

Use the following list as a reference:

- 30 PTO horsepower minimum when used in light to normal conditions (sandy to sandy/loam soils with average compaction)
- 35 PTO horsepower minimum when used in normal to heavy conditions (heavy loam, clay, and rocky soils with above average compaction)
- Category I or II 3-point hitch, rated to lift at least a 714 kg (1575 lb) implement
- 540 rpm tractor PTO
- Adequate front-end weight (ballast)
- Correct tire pressure

### ⚠ CAUTION

Do not exceed the maximum or minimum tractor tire inflation pressures as recommended by tire manufacturer.

#### ProCore 1298

Use the following list as a reference:

- 45 PTO horsepower minimum when used in light to normal conditions (sandy to sandy/loam soils with average compaction)
- 50 PTO horsepower minimum when used in normal to heavy conditions (heavy loam, clay, and rocky soils with above average compaction)
- Category II 3 point hitch, rated to lift at least a 1043 kg (2300 lb) implement
- 540 rpm tractor PTO
- Adequate front-end weight (ballast)
- Correct tire pressure

### ⚠ CAUTION

Do not exceed the maximum or minimum tractor tire inflation pressures as recommended by tire manufacturer.

### Tractor Components (Figure 4)

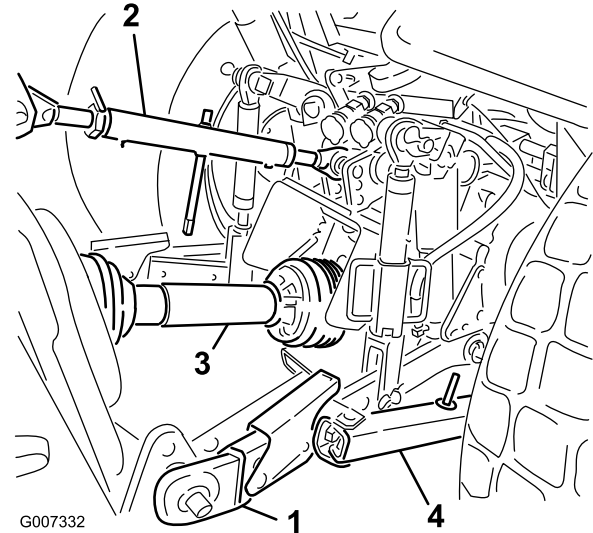


Figure 4

- |                   |              |
|-------------------|--------------|
| 1. Lower link arm | 3. PTO shaft |
| 2. Upper link arm | 4. Sway link |

### Ballast Requirements

### ⚠ WARNING

Mounting the ProCore aerator to the rear of the tractor will decrease the weight on the front axle.

Failure to add required ballast may result in an accident and severe injury or death.

- To assure adequate steering control and stability it may be necessary to add ballast to the front of the tractor.
- Refer to the tractor Operator's Manual for ballast requirements.

# 2

## Connecting the Lower Link Arms

### Parts needed for this procedure:

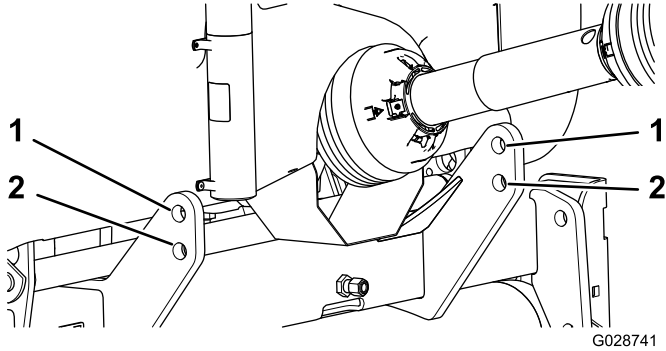
2	Lynch pin
---	-----------

### Procedure

1. Ensure that the aerator is positioned on a flat, level surface for installation.
2. Back the tractor squarely up to the aerator until the lower link arms are aligned with the hitch pins.
3. Make sure that the PTO is disengaged.

- Engage the parking brake, stop the engine, and remove the key from the ignition. Wait for the engine and all moving parts to stop before leaving the operator's seat on the tractor.

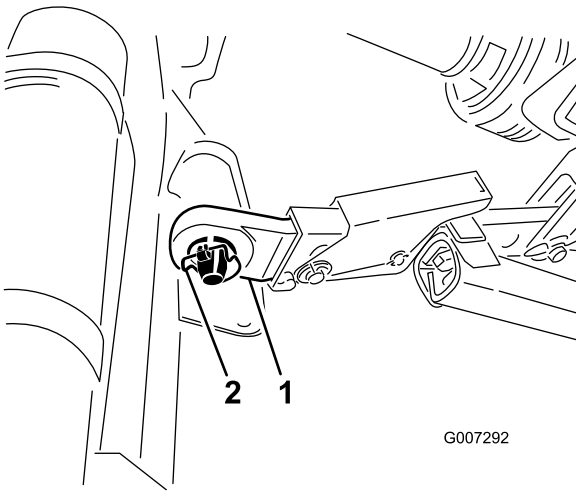
**Note:** For maximum ground clearance, the hitch pins should be secured in the lower mounting holes (Figure 5). To determine when to use the upper mounting holes, refer to Connecting the PTO Shaft.



**Figure 5**

- Top hole
- Bottom hole

- Insert the right and left lower link arms onto the hitch pins (Figure 6).



**Figure 6**

- Lower link
- Lynch pin

- Secure the lower link arms to the hitch pins with the lynch pins (Figure 6).

# 3

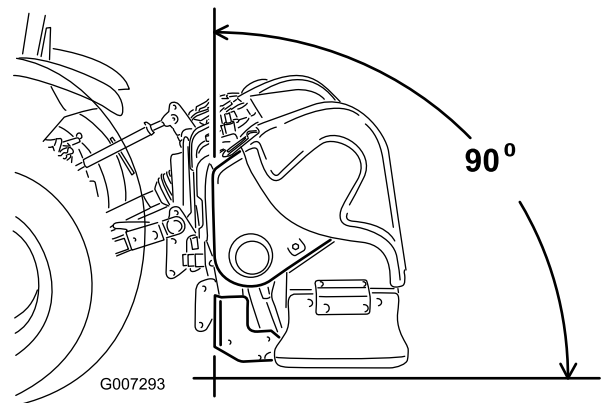
## Connecting the Upper Link

### Parts needed for this procedure:

1	Link pin
1	Lynch pin

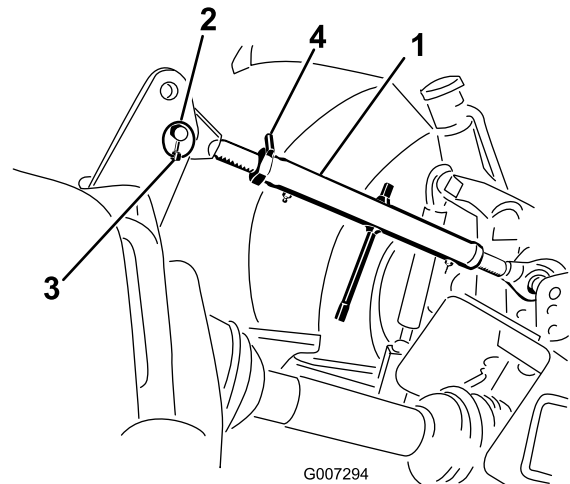
### Procedure

**Note:** The front of the aerator must be vertical while operating for best aeration hole quality (Figure 7). Adjust the upper link to control this angle. Refer to Operation (page 19) for additional information.



**Figure 7**

- Connect the upper link to the lower hole in the bracket and secure it with the link pin and the lynch pin (Figure 8).



**Figure 8**

- Upper link
- Link pin
- Lynch pin
- Locknut

- Grease the threaded steel upper link tubes.

3. Rotate the upper link to tighten the link. Adjust it until the front of the aerator frame is 90 degrees from horizontal (Figure 8).
4. Tighten the locknut to secure the upper link into position.

# 4

## Connecting the PTO Shaft

### Parts needed for this procedure:

1	Bolt (1/2 x 3 inches)
1	Nut (1/2 inch)
-	Short driveshaft, Part 115-2839 (may be needed; sold separately)

### Procedure

**Important:** If necessary, install the short driveshaft, Part 115-2839 (sold separately). In most cases, the short driveshaft is not needed.

Refer to Figure 9 and determine the position of the PTO output shaft on the tractor, relative to the position of the lower trailing arms. This distance is designated the “M” dimension. The standard driveshaft included with your aerator fits a tractor “M” dimension down to 48.89 cm (19.25 inches). If the “M” dimension is smaller, we offer an optional shorter PTO driveshaft assembly (115-2839), which fits a tractor “M” dimension down to 39.37 cm (15.50 inches).

It may be helpful to place a straightedge across the ends of the trailing arms to determine the distance between them and the end of the PTO output shaft end. Consult your tractor operator’s manual for potential length adjustment capability in the tractor trailing arm design. Contact your Authorized Toro Distributor if you need any assistance to perform this measurement and to order the driveshaft (115-2839), should it be required.

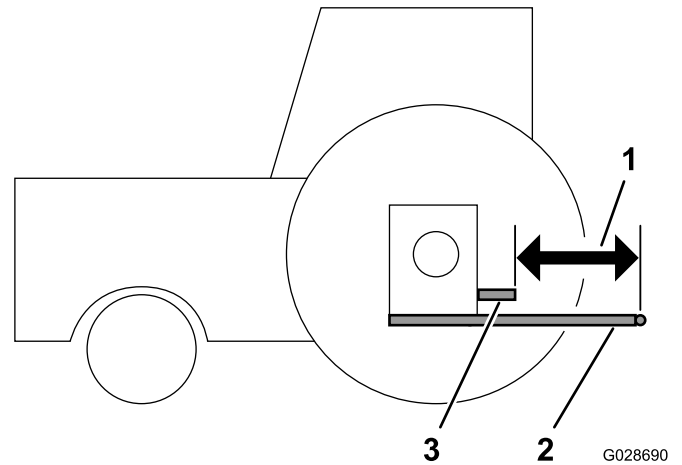


Figure 9

1. “M” dimension
2. Lower trailing arms
3. Tractor PTO output shaft

1. On the ProCore 864 only, remove the lower PTO shield (Figure 10).

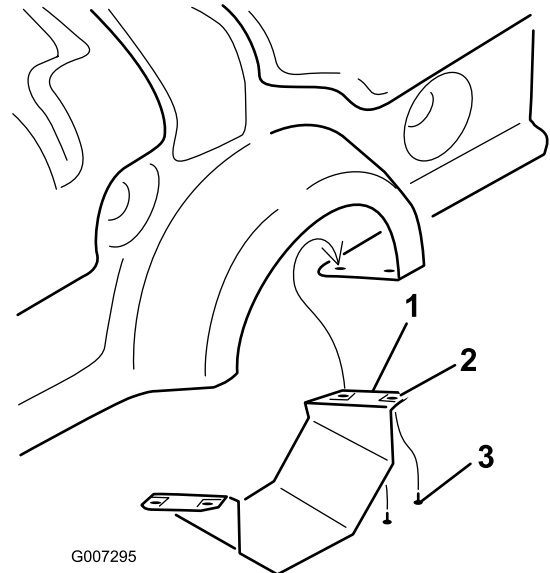
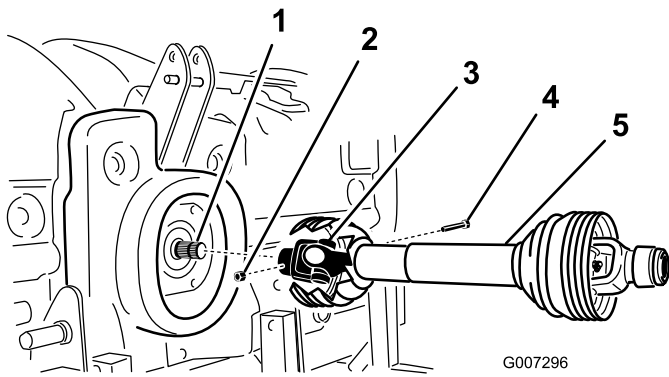


Figure 10

1. Lower PTO shield (ProCore 864 only)
2. Tinnerman nut
3. Screw

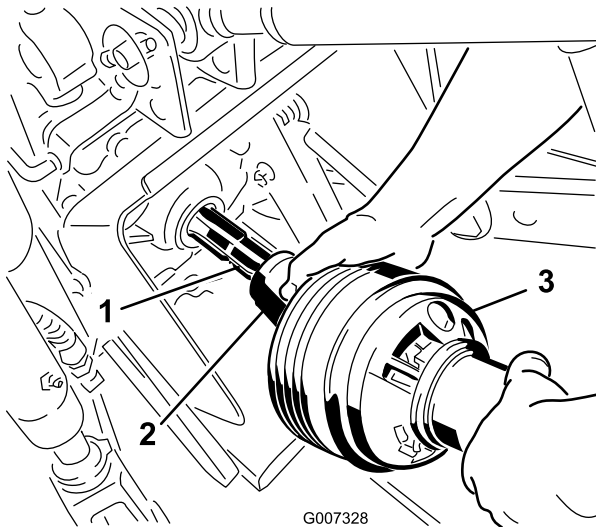
2. Connect PTO shaft to the gearbox input shaft with a 1/2 x 3.00 inch bolt and 1/2 inch nut (Figure 11).



**Figure 11**

- |                        |              |
|------------------------|--------------|
| 1. Gearbox input shaft | 4. Bolt      |
| 2. Nut                 | 5. PTO shaft |
| 3. PTO shaft coupler   |              |

3. Connect the PTO shaft to the tractor rear PTO shaft.



**Figure 12**

- |                         |              |
|-------------------------|--------------|
| 1. Tractor output shaft | 3. PTO shaft |
| 2. PTO shaft coupler    |              |

4. Slide the PTO shaft forward as far as the tractor allows.
5. Pull back on the locking collar to secure the PTO shaft in place. Slide the PTO shaft back and forth to make sure that it is properly locked.
6. On CE models only, connect the shield safety chains from the power shaft sections to the welded clips on the link arms. Make sure that the chains remain slack when the aerator is raised or lowered.

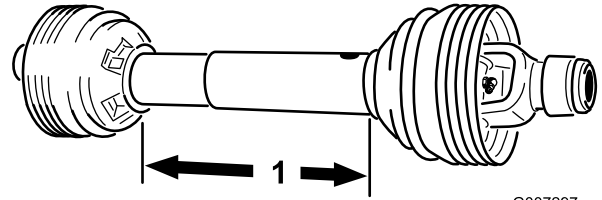
**⚠ CAUTION**

To help prevent bodily injury, keep all PTO shields in place. On CE models, connect the shield chains to link arms to prevent shields from rotating during operation.

7. On the ProCore 864, install the lower PTO shield to the aerator.

8. Verify that the telescoping tube has a minimum of 76 mm (3 inches) overlap when the aerator is raised to the maximum height.

To check the overlap, measure the distance between the end shields, as shown in figure Figure 13. This dimension must not exceed 406 mm (16 inches). If so, move the lower lift pins to the upper set of holes prior to operation.



**Figure 13**

1. 406 mm (16 inches)

**5**

**Adjusting Sway Links**

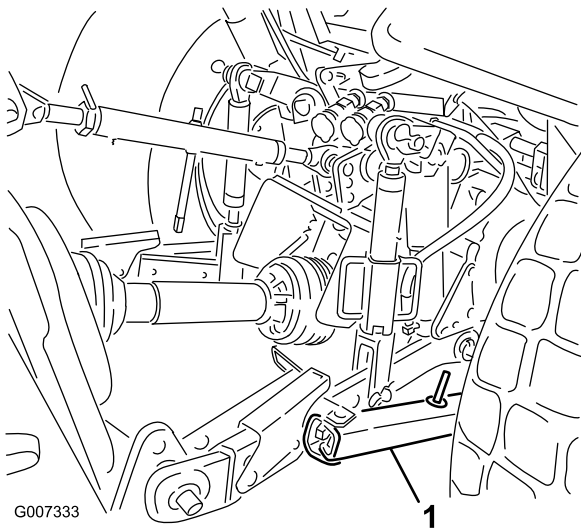
**No Parts Required**

**Procedure**

The ProCore 864 is designed to be offset from the tractor center line. The PTO shaft is offset 1.57 inches to the left of center and the aerator is offset 5.70 inches to the right of the center line. Adjust the sway links as required.

The ProCore 1298 is designed to be centered with the tractor center line. Adjust the sway links as required.

Adjust sway links on lower draft arms of 3 point hitch to minimize side-to-side sway to a maximum of 25 mm (1 inch) on each side (Figure 14).



**Figure 14**

1. Sway link

Adjust the lower links inboard until they contact the aerator mounting plates. This will reduce the stress on the pins. If the tractor has sway chains instead of sway links, it is recommended that washers be installed between the lower link arm and lynch pin to reduce the over hung load on the lift pins.

**Note:** Refer to the tractor Operator's Manual for additional installation and adjustment procedures.

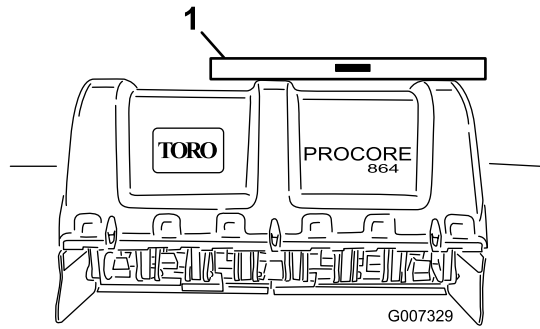
# 6

## Leveling the Aerator Side-to-Side

### No Parts Required

#### Procedure

1. Park the tractor and the aerator on a level, firm surface.
2. Place a level on top of the aerator frame to check for level side-to-side ([Figure 15](#)).



**Figure 15**

1. Level
3. Turn the adjustable link body (if provided) to raise or lower the link arm until the aerator is leveled side-to-side.

**Note:** Refer to the tractor Operator's Manual for additional adjustment procedures.

# 7

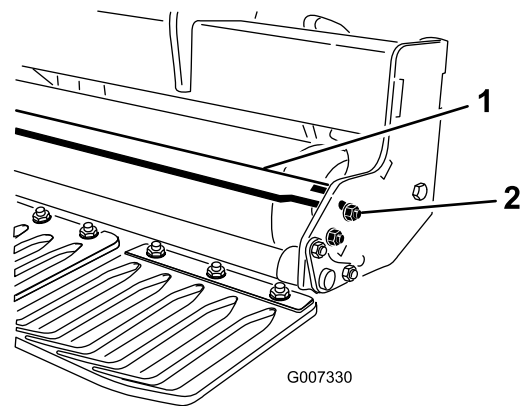
## Adjusting the Roller Scraper

### No Parts Required

#### Procedure

Adjust the roller scraper so that there is a gap of approximately a 1 to 2 mm (0.06 to 0.09 inch) between the scraper and the roller.

1. Loosen the fasteners securing each end of scraper to roller scraper tab ([Figure 16](#)).



**Figure 16**

1. Roller scraper
2. Nut
2. Slide the roller scraper in or out until the required position is attained, and tighten fasteners.
3. On the ProCore 864 only, the stop bolt on the center support may also be adjusted to attain the proper gap.

# 8

## Installing the Tine Heads and the Tines

### No Parts Required

### Procedure

A wide selection of tines and tine heads are available for the aerator. Choose the tine type, size, and spacings required for the job. Install the tine head and tines per the Installation Instructions supplied with each tine kit. Refer to [Figure 21](#) and [Figure 22](#) for the accessories.

**Important:** Never operate the aerator without the tine heads installed. The arms may move excessively and damage the aerator frame.

# 9

## Installing the Turf Guards

### Parts needed for this procedure:

-	Turf guards (not included)
---	----------------------------

### Procedure

A wide selection of turf guards are available for the aerator. Use the appropriate turf guards for the selected tine heads.

1. Loosen the nuts securing the turf guard clamps to the turf guard tool bar ([Figure 17](#)).

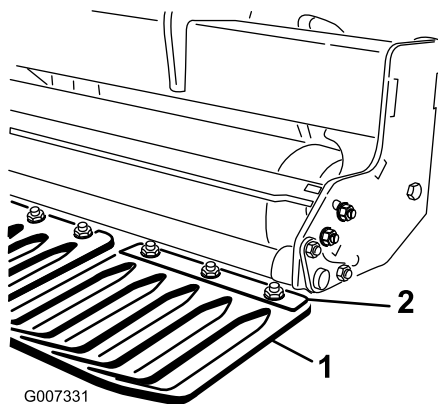


Figure 17

1. Turf guard
2. Turf guard clamp

2. Slide the appropriate turf guard under the turf guard clamp.

3. Adjust the turf guards, left to right, to maintain equal distance to the tines within each slot.
4. Tighten the nuts securing the turf guard.
5. Mount the remaining turf guards and secure the turf guard clamps.

**Important:** From the rear of the machine, check that the tines line up with the center of the gaps in the turf guards.

# 10

## Securing the Hood Latches (CE only)

### Parts needed for this procedure:

1	CE Compliance Kit, Part 110-4693 (not included)
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### Procedure

**Note:** The CE Completion Kit, Part 110-4693 is required to complete this step.

1. On the ProCore 864 model, install a lock bracket over the left and right rear lower hood and upper hood latches with a tap bolt (4 total); refer to [Figure 18](#).

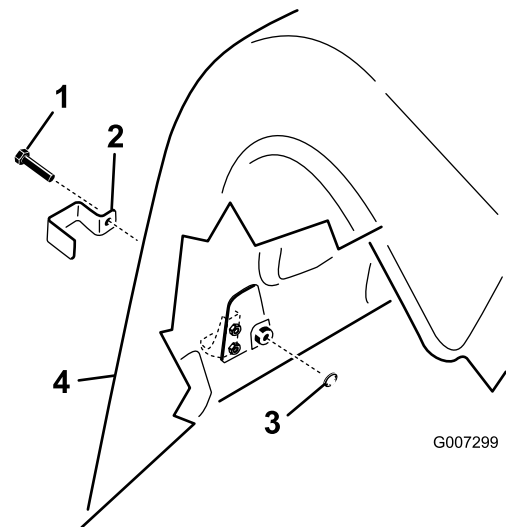


Figure 18

1. Tap bolt
2. Lock bracket
3. Internal lock washer
4. Rear cover

2. On the ProCore 1298 model, install a lock bracket over all the rear lower hood latches and the outside upper hood latch on both the right and the left rear covers with a tap bolt (3 per coring head, 6 total); refer to [Figure 18](#).

- Using a pliers or adjustable wrench, thread an internal lock washer onto each bolt (1 to 2 threads) to secure the latch (Figure 18).

# 11

## Removing the Storage Stands

### Parts needed for this procedure:

4	Lynch pin (ProCore 864)
8	Lynch pin (ProCore 1298)

### Procedure

- Raise the aerator 7.6 to 15.2 cm (3 to 6 inches) off the ground.
- Remove the nuts and the lock washers securing the storage stands to the aerator (Figure 19).

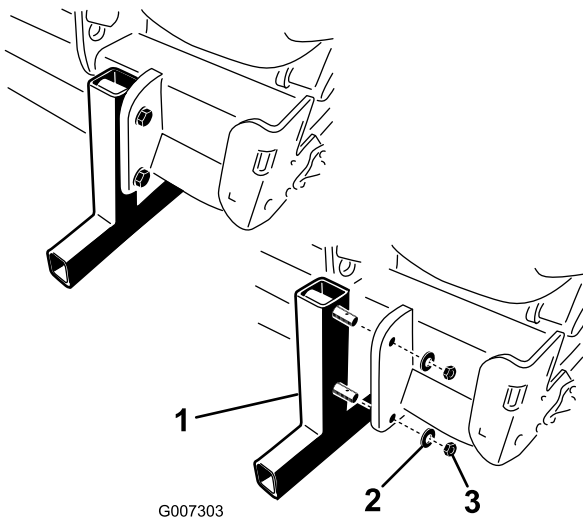


Figure 19

- Storage stand
- Lock washer
- Nut

- Remove the storage stands.
- Insert the lynch pins (included in loose parts) into the stand pins for storage (Figure 19).
- Use the storage stands whenever the aerator is removed from the tractor.

# Product Overview

## Controls

### Depth Adjuster

Rotate the depth adjuster input shaft clockwise to reduce the aeration depth or counterclockwise to increase the aeration depth (Figure 20).

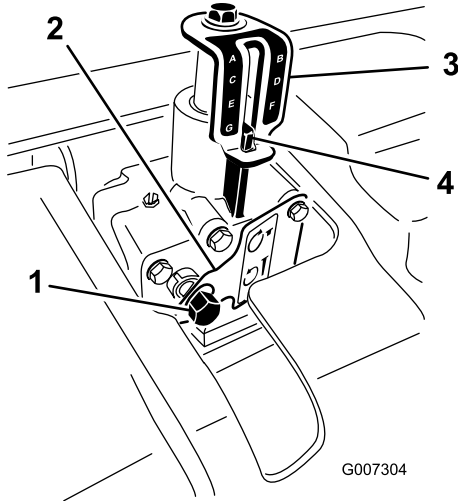


Figure 20

1. Depth adjuster input shaft
2. Locking plate
3. Depth indicator decal
4. Depth alignment mark

**Note:** 17 revolutions of the depth adjuster equals approximately 6.4 mm (1/4 inch) depth change.

## Specifications

**Note:** Specifications and design are subject to change without notice.

### ProCore 864 Aerator

Working Width	163 cm (64 inches)
Overall Width	170 cm (67 inches)
Overall Length	89 cm (35 inches)
Overall Height	98 cm (38.5 inches)
Weight	714 kg (1,575 lb)

### ProCore 1298 Aerator

Working Width	249 cm (98 inches)
Overall Width	257 cm (101 inches)
Overall Length	89 cm (35 inches)
Overall Height	98 cm (38.5 inches)
Weight	1,043 kg (2,300 lb)

## Attachments/Accessories

A selection of Toro approved attachments and accessories is available for use with the machine to enhance and expand its capabilities. Contact your Authorized Service Dealer or Distributor or go to [www.Toro.com](http://www.Toro.com) for a list of all approved attachments and accessories.



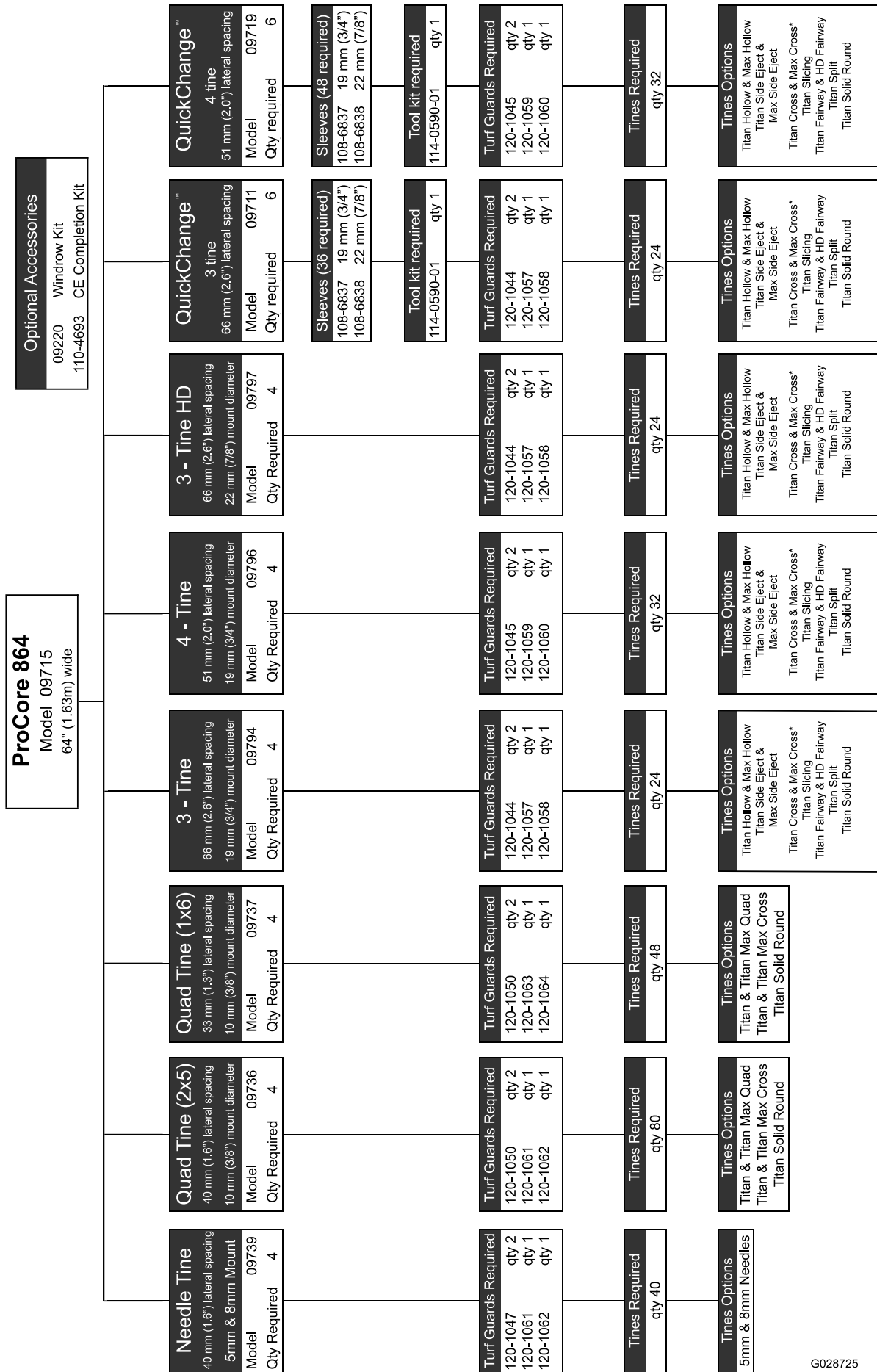


Figure 21

G028725

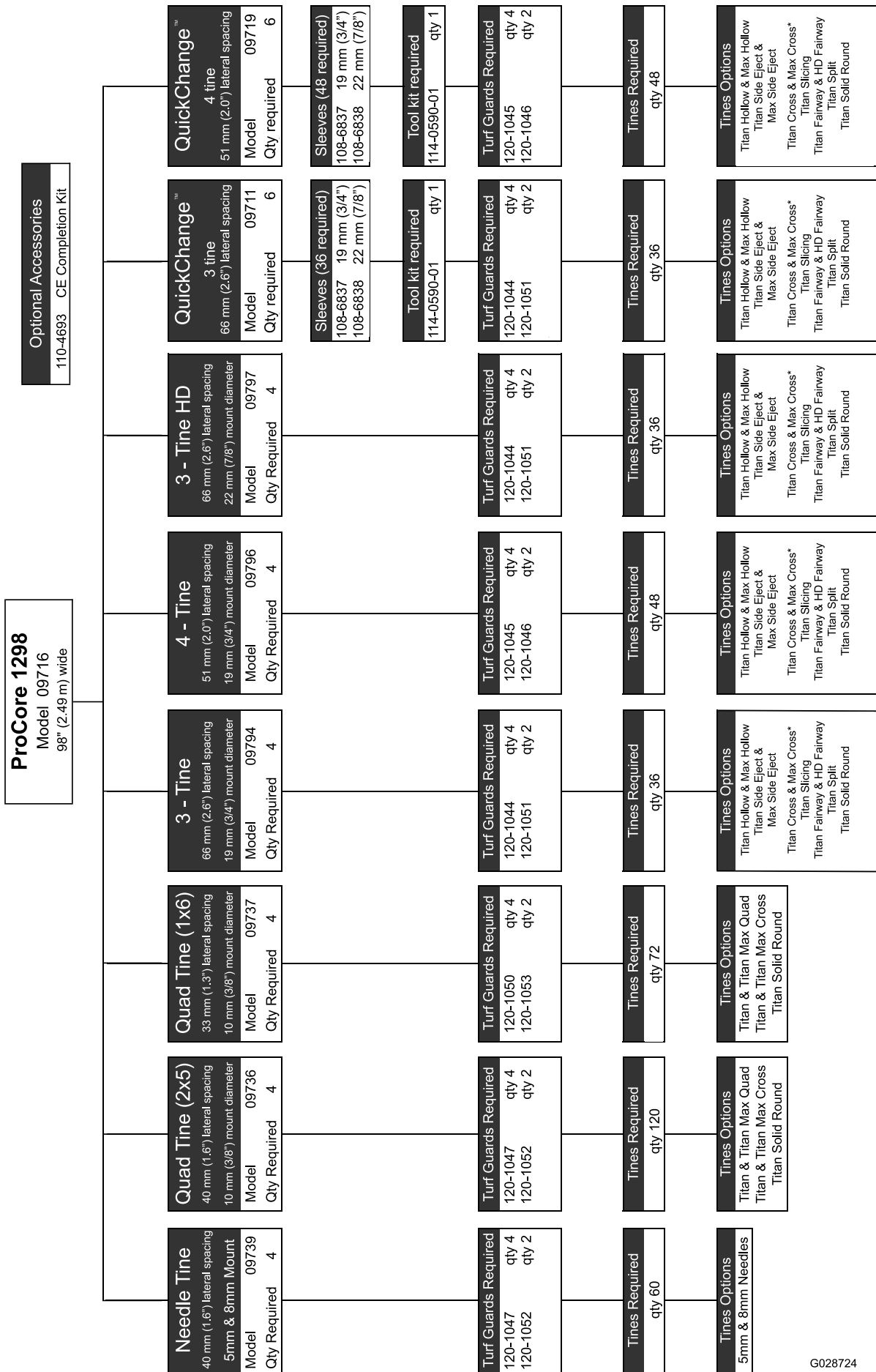


Figure 22

G028724

# Operation

**Note:** Determine the left and right sides of the machine from the normal operating position.

## Adjusting the Aeration Depth

### ⚠ CAUTION

Adjust the aeration depth only when the tractor is parked, the parking brake is engaged, the engine is off and the PTO is disengaged.

1. Lay the desired tine onto the depth decal while aligning the tine tip with the desired aeration depth as shown in Figure 23.

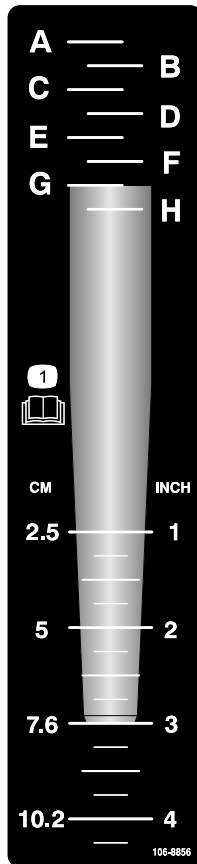


Figure 23

2. Determine the letter setting aligned with the mounting end of the tine (Figure 23). Adjust the depth control to the corresponding letter on the decal.
3. Insert a 9/16-inch socket with a ratchet onto the depth adjuster input shaft (Figure 24).

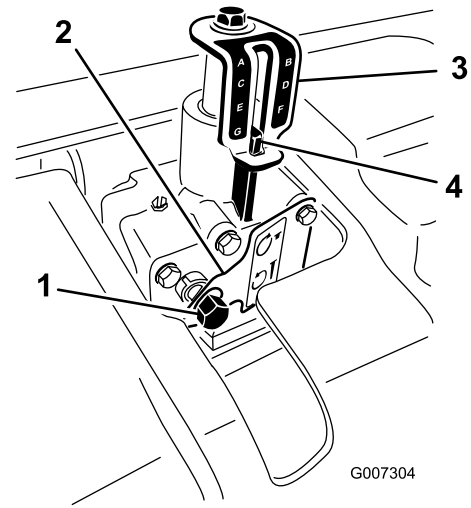


Figure 24

1. Depth adjuster input shaft
2. Locking plate
3. Depth indicator decal
4. Depth alignment mark

4. Push in on the socket or use your hand to press on the locking plate.
5. Rotate the depth adjuster clockwise to reduce the aeration depth or counterclockwise to increase the aeration depth. (Figure 24).
6. Rotate the depth adjuster input shaft until the desired depth is attained as shown on the depth indicator decal (Figure 24).

**Note:** 17 revolutions of the depth adjuster input shaft equals approximately 6.4 mm (1/4 inch) depth change.

## Understanding the Tractor Controls

It is necessary to familiarize yourself with the operation of the following tractor controls before you are able to operate the aerator:

- PTO engagement
- 3 point hitch (raise/lower)
- Clutch
- Throttle
- Gear selection
- Parking brake

**Note:** Refer to tractor Operator's Manual for operating instructions.

# Understanding the Principles of Operation

The 3-point hitch linkage of the tractor lifts the aerator for transport and lowers it for operation.

The power take-off (PTO) power from the tractor is transmitted via shafts, a gearbox, and drive belts to a number of crankshafts which drive the tine holding arms into the turf surface.

As the tractor travels forward with the PTO engaged and the machine lowered, a series of holes are created in the turf surface.

The penetration depth of the tines is determined by the height of the depth control.

The distance between the holes created is determined by the gear ratio (or hydrostatic traction pedal position) of the tractor and the number of tines in each tine head. Simply changing engine rpm does not change hole spacing.

## Practicing the Operating Procedures

Before using the aerator, find a clear area and practice using the machine. Operate the tractor at recommended gear settings and PTO drive speeds and become thoroughly familiar with machine handling. Practice stopping and starting, raising and lowering the aerator, disengaging the PTO drive and aligning the machine with previous passes. A practice session assures confidence in the performance of the aerator and helps ensure use of proper operating techniques wherever the machine is operated.

If there are sprinkler heads, electrical or communication lines, or other obstructions in the area to be aerated, mark these items to ensure they are not damaged during operation.

### **⚠ CAUTION**

**To avoid personal injury, never leave the tractor seat without first disengaging the PTO drive, setting the parking brake and stopping the engine. Never perform aerator repairs without first lowering the aerator onto the storage stand or appropriate blocking or jacks. Be sure all safety devices are secured in proper place before resuming operation.**

## Preparing to Aerate

Inspect the area of operation for hazards that could damage the machine and remove them, if possible, or plan how to avoid them. Carry replacement tines and tools in case tines are damaged due to contact with foreign materials.

# Operating the Machine

**Note:** When using needle tine heads, make sure to read the instructions included with the kit for unique operating procedures.

1. Lower the aerator on the 3 point linkage so that the tines are nearly to the ground at the lowest part of their stroke.
2. At a low tractor engine rpm, engage the power take off (PTO) clutch to start the aerator working.

**Important: Never operate the aerator without the tine heads installed.**

3. Select a gear that gives a forward speed of approximately 1 to 4 km/h (0.6 to 2.5 mph) at the rated PTO speed of 540 rpm (refer to the tractor Operator's Manual).
4. As the clutch is released and the tractor moves forward, lower the machine fully into the turf and increase engine speed to give a maximum of 540 rpm at the PTO.

**Important: Never operate the tractor PTO in excess of 540 rpm or damage to the aerator could occur.**

**Note:** Make sure that the roller is on the ground.

5. Note the hole pattern. If you require greater hole spacing, increase forward the speed of the tractor by shifting up a gear or with a hydrostatic drive tractor, actuate the hydrostat lever or pedal to give faster speed. For closer hole spacing, decrease tractor forward speed. **Changing engine speed, in a particular gear, will not change the hole pattern.**

**Important: Look backward frequently to ensure that the machine is operating properly and alignment is maintained with previous passes.**

6. Use the front tractor wheel as a guide to maintain equal lateral hole spacing with the previous pass.
7. At the end of the aeration pass, raise the aerator and disengage the PTO.
8. If you back into a tight area (like a tee box), disengage the PTO and raise the aerator to the highest position. Use caution not to catch the turf guards on the turf.
9. Always clear the area of all damaged machine parts, such as broken tines, etc., to prevent anything from being picked up and thrown by mowers or other turf maintenance equipment.
10. Replace broken tines, inspect and correct damage to those still usable. Repair any other machine damage before commencing operation.

## Aerating Hard Ground

If the ground is too firm to obtain the desired coring depth, the coring head can get into a “bouncing” rhythm. This is due to the tines attempting to penetrate the hard pan. This condition can be corrected by attempting one or more of the following:

- Best results are obtained after a rain or when turf has been watered the previous day.
- Reduce the number of tines per stomper arm. Attempt to maintain a symmetrical tine configuration to evenly load the stomper arms.
- Reduce aerator penetration (depth setting) if the ground is hard packed. Clean up the cores, water the turf, and aerate again at a deeper penetration.

Aeration of soil types built on top of hard subsoils (i.e. sand/soil cap placed over rocky ground) can cause undesired hole quality. This is caused when the aeration depth is greater than the soil cap and the subsoil is too hard to penetrate. When the tines contact this subsoil the aerator may lift and cause the top of the holes to become elongated. Reduce the aeration depth sufficiently to avoid penetration into the hard subsoil.

## Using Needle Tines

Long slender tines used in either a needle tine head or mini tine head can leave the front or rear of the hole tufted or slightly deformed. Hole quality for this configuration generally improves if the coring head speed is reduced 10 to 15% from full operating speed. For PTO powered aerators reduced the engine speed until the PTO speed is around 460 to 490 rpm. The forward spacing is not effected by reducing the engine speed. The pushed hole can also be affected by the position of the rotalink damper assembly. Refer to [Adjusting the Rotalink Assembly](#) (page 21).

## Avoiding Root Zone Lifting

Using the mini-tine heads in conjunction with larger coring tines or large diameter solid tines can induce significant stress on the root zone of the turf. This stress can fracture the root zone and cause a lifting action to the turf. If this damage occurs try one or more of the following:

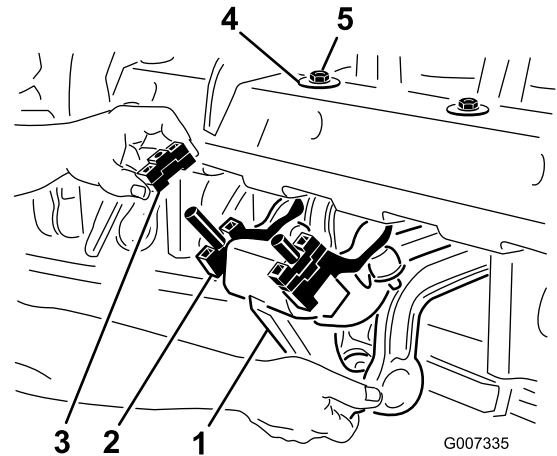
- Reduce the tine density (remove some of the tines).
- Decrease the coring depth (suggested in 1/2 inch increments).
- Increase the forward hole spacing (change the tractor transmission up one gear).
- Decrease the tine diameter (solid or coring).

## Adjusting the Rotalink Assembly

The mounting height of the rotalink damper assembly affects the reactive force applied to the stomper arm and ground engagement during aeration. In the event of the front of the hole being pushed (elongated or dimpled), a “stiffer” position can help resist this push and improve hole quality. In the event of the back of the hole being pushed (elongated or dimpled) a “softer” position can improve the hole quality.

To adjust the rotalink assembly, proceed as follows:

1. Remove the 2 locknuts (1/2 inch) securing the rotalink damper assembly to the underside of the coring head frame ([Figure 25](#)).
2. Lower the damper assembly to expose the spacers ([Figure 25](#)).
3. Move 1 or 2 spacers per side from the damper assembly to the top of the coring head frame. Each spacer is equivalent to 1/2 inch. The lower bumper spacer must remain on the damper assembly.



**Figure 25**

1. Rotalink damper assembly
2. Lower bumper spacer
3. Spacer(s)
4. D washer
5. Locknut

4. Assemble the damper assembly to the coring head frame again. Ensure that the D washer is installed against the coring head frame as shown in [Figure 25](#). Secure the 2 locknuts.

To see the effects of this adjustment, adjust only 3 to 4 assemblies to compare the original position and the new position on a trial pass. When satisfactory results are achieved, move the remaining assemblies to the same height as the desired arms.

## Transporting the Machine

To begin transport operation, raise the aerator and disengage the PTO. To avoid loss of control, traverse steep inclines slowly, approach rough areas at reduced speed and cross severe undulations carefully.

**Important:** Do not exceed transport speeds of 24 km/h (15 mph).

## Cleaning the Machine after Use

After daily use, thoroughly wash the machine with a garden hose **without** a nozzle to avoid contamination and seal and bearing damage due to excessive water pressure. You can use a brush to remove caked-on material. Use mild detergent to clean the covers. After cleaning, grease all drive lines and roller bearings, inspect for machine damage, oil leakage, and component and tine wear.

Remove, clean, and oil the tines. Spray a light oil mist on the coring head bearings (crank and damper links).

## Operating Tips

### ⚠ CAUTION

**To avoid personal injury, never leave the tractor seat without first disengaging the PTO drive, setting the parking brake and stopping the engine. Never perform aerator adjustments or repairs without first lowering the aerator onto the safety stand. Be sure all safety devices are secured in proper place before resuming operation.**

- Engage the PTO at low engine speed. Increase engine speed to achieve PTO speed of 540 rpm (maximum) and the lower aerator. Operate at an engine rpm that the aerator runs most smoothly.

**Note:** Changing engine/PTO rpm in a particular tractor gear (or fixed hydrostatic pedal position on tractors with hydrostatic transmission) will not change hole spacing.

- Make very gradual turns when aerating. Never make sharp turns with the PTO drive engaged. Plan your aeration path before lowering the aerator.
- If the tractor “bogs” down when operating on hard ground or going uphill, raise the aerator slightly until the speed is regained, then lower the aerator again.
- Do not aerate if the ground is too hard or dry. Best results are obtained after a rain or when turf has been watered the previous day.

**Note:** If the roller rides up off the ground while aerating, the ground is too hard to achieve the desired depth;

reduce the aeration depth until the roller contacts the ground during operation.

- Raise the aerator penetration if the ground is hard packed. Clean up cores and aerate at deeper penetration, preferably after watering.
- The ProCore 864 aerator is offset to the tractor's right side to allow aerating without driving over the cores with the tractor tires. Whenever possible, aerate with the longer offset towards the previous aeration pass.
- Always check/adjust the top link whenever you change the aeration depth. The front of the aerator should be vertical.
- Look backward frequently to ensure that the machine is operating properly and alignment is maintained with previous passes.
- Always clear the area of all damaged machine parts, such as broken tines, etc., to prevent them from being picked up and thrown by mowers or other turf maintenance equipment.
- Replace broken tines, and inspect and correct damage to those still usable. Repair any other machine damage before commencing operation.

# Maintenance

## Recommended Maintenance Schedule(s)

Maintenance Service Interval	Maintenance Procedure
After the first 8 hours	<ul style="list-style-type: none"> <li>• Change the gearbox lubrication.</li> <li>• Check the torque of the coring head fasteners.</li> </ul>
Before each use or daily	<ul style="list-style-type: none"> <li>• Check the belt tension.</li> <li>• Check the belt tension.</li> </ul>
Every 50 hours	<ul style="list-style-type: none"> <li>• Grease the bearings and bushings.</li> <li>• Inspect the bearings.</li> </ul>
Every 100 hours	<ul style="list-style-type: none"> <li>• Check the gearbox lubrication.</li> </ul>
Every 250 hours	<ul style="list-style-type: none"> <li>• Change the gearbox lubrication.</li> <li>• Check the torque of the coring head fasteners.</li> </ul>
Every 500 hours	<ul style="list-style-type: none"> <li>• Inspect and replace the bearings as needed.</li> </ul>
Before storage	<ul style="list-style-type: none"> <li>• Perform all 50-hour maintenance procedures.</li> <li>• Paint areas that are scratched, chipped, or rusted.</li> <li>• Remove and clean the tines.</li> <li>• Remove all debris.</li> </ul>
Yearly	<ul style="list-style-type: none"> <li>• Inspect the belts.</li> </ul>

## Jacking the Machine

### ⚠ CAUTION

When changing attachments or performing other service, use correct blocks, hoists or jacks. Make sure machine is parked on a solid level surface such as a concrete floor. Prior to raising machine, remove any attachments that may interfere with the safe and proper raising of the machine. Always chock or block tow vehicle wheels. Use jack stands or solid wood blocks to support the raised machine. If the machine is not properly supported by blocks or jack stands, the machine may move or fall, which may result in personal injury.

**Note:** If available, a hoist can be used to lift the rear of the ProCore Aerator. Use the eyelets in the coring head bearing housings as hoist attachment points (Figure 26)

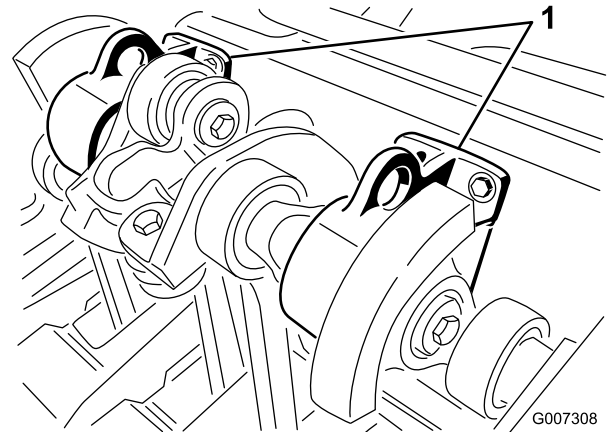


Figure 26

1. Lifting eyelet

## Greasing the Bearings and Bushings

**Service Interval:** Every 50 hours

The main working bearings of the aerator are sealed for life and require no maintenance or lubrication. This drastically reduces the maintenance required and eliminates the risk of grease or oil being dropped onto the turf.

There are grease fittings that must be lubricated with an SAE multi-purpose, high-temperature grease with high-pressure (EP) performance or SAE multi-purpose lithium-based grease.

The lubrication points are:

PTO Shaft (3) (Figure 27)

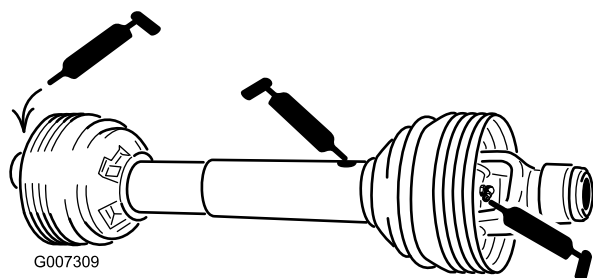


Figure 27

Roller bearings (ProCore 864: 2; ProCore 1298: 4) (Figure 28)

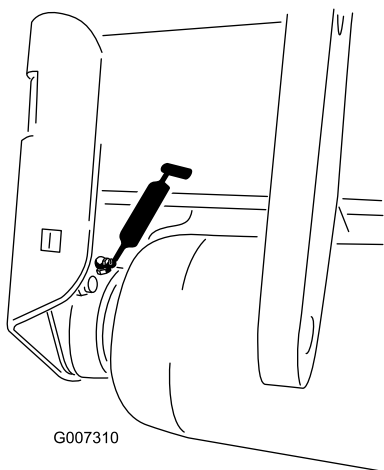


Figure 28

Drive shaft bearings (ProCore 864:1; ProCore 1298: 2) (Figure 29)

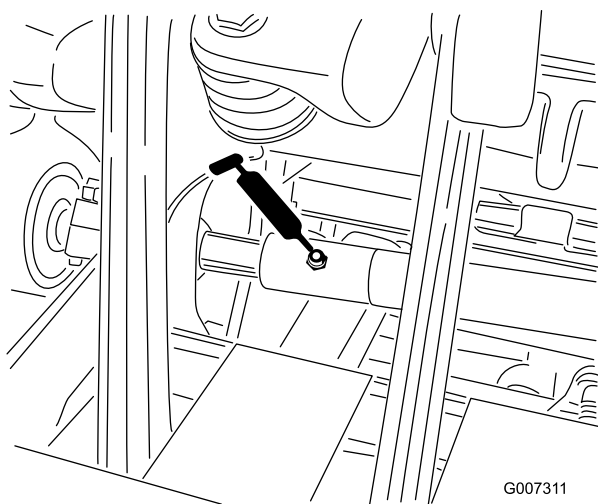


Figure 29

**Important:** Bearings rarely fail from defects in materials or workmanship. The most common reason for failure

is moisture and contamination working its way past the protective seals. Bearings that are greased will rely upon regular maintenance to purge harmful debris from the bearing area. Sealed bearings rely on an initial fill of special grease and a robust integral seal to keep contaminants and moisture out of the rolling elements.

The sealed bearings require no lubrication or short term maintenance. This minimizes routine service required and reduces the potential of turf damage due to grease contamination. These sealed bearing packages will provide good performance and life under normal use, but periodic inspections of bearing condition and seal integrity should be conducted to avoid downtime. These bearings should be inspected seasonally and replaced if damaged or worn. Bearings should operate smoothly with no detrimental characteristics such as high heat, noise, looseness, or rust weeping.

Due to the operating conditions these bearing/seal packages are subject to (i.e. sand, turf chemicals, water, impacts, etc.) they are considered normal wear items. Bearings that fail due to other than defects in materials or workmanship are typically not covered under warranty.

**Note:** Bearing life can be negatively affected by improper washing procedures. Do not wash the unit when it is still hot and avoid directing high-pressure or high-volume spray at the bearings.

It is common for new bearings to purge some grease out of the seals on a new machine. This purged grease will turn black in color due to collection of debris and not due to excessive heat. It is good practice to wipe this excess grease from the seals after the initial 8 hours. There may always appear to be a wet area around the seal lip. This is generally not detrimental to bearing life, but keeps the seal lip lubricated.

Coring head bearing replacement is suggested at intervals of 500 hours. A bearing service kit which covers the complete coring head is available from your distributor.

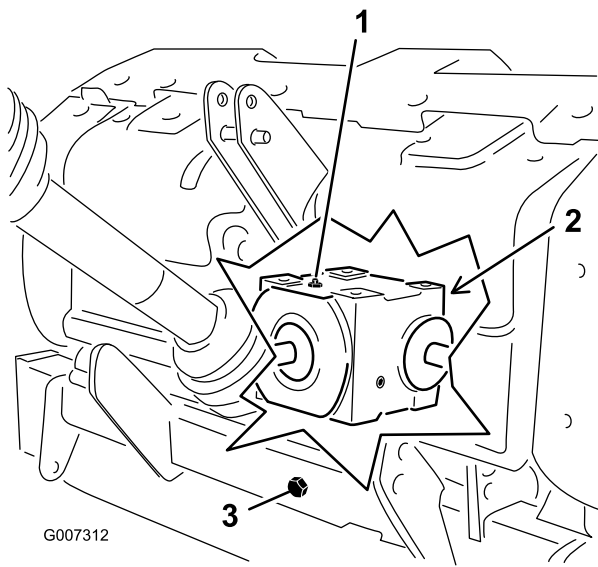
## Checking the Gearbox Lubrication

**Service Interval:** Every 100 hours

The gearbox is filled with 80W-90 gear oil or equivalent. Allow the gearbox to cool before checking the lubrication.

1. Clean debris from the fill plug and check the plug to avoid contamination.
2. Remove the check plug from the gearbox (Figure 30).





**Figure 30**

1. Fill plug
2. Check plug (rear of gearbox)
3. Drain plug

3. Make sure that the oil level is up to the bottom of the check plug hole in gearbox (Figure 30).
4. If the oil level is low, remove the fill plug from the gearbox and add oil as required.
5. Install the plugs.

## Changing the Gearbox Lubrication

**Service Interval:** After the first 8 hours

Every 250 hours

The gearbox is filled with 80W-90 gear oil or equivalent.

1. Clean debris from the fill plug and the drain cap to avoid contamination (Figure 30).
2. Remove the fill plug to relieve air draw.
3. Position a drain pan under the drain tube and remove the drain cap.
 

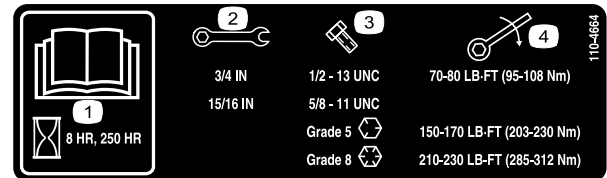
**Note:** The high viscosity of cool oil extends the drain time (approximately 30 minutes).
4. After oil is completely drained, install the drain cap.
5. Fill the gearbox with 1650 ml (56 fl oz) of high quality 80W-90 gear lube.
6. Install the fill plug.
7. Check the oil level.

## Checking the Coring Head Fastener Torque

**Service Interval:** After the first 8 hours

Every 250 hours

After the initial 8 hours of use, check the coring head fasteners to ensure that proper torque is maintained. Fastener torque requirements are listed on the reference service decal below and located on the coring head.



**Figure 31**

1. Read the *Operator's Manual*.
2. Wrench size
3. Bolt size
4. Torque

## Inspecting the Belts

**Service Interval:** Yearly

The drive belt(s) on the ProCore Aerators have been designed to be very durable. However, the normal exposure to UV radiation, ozone or incidental exposure to chemicals can deteriorate the rubber compounding over time and lead to premature wear or material loss (i.e. chunking).

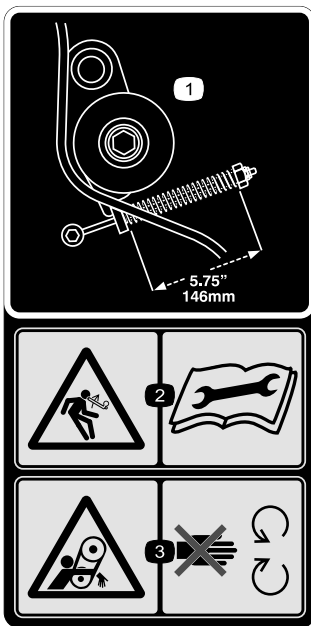
Annual belt inspection is highly recommended for signs of wear, excessive cushion cracks, or large embedded debris with replacement when needed.

## Adjusting the Belt Tension

**Service Interval:** Before each use or daily

Make sure that the belt is properly tensioned to ensure correct operation of the machine and to prevent unnecessary wear.

1. Check for proper belt tension by compressing idler spring to a length of 146 mm (5-3/4 inches); refer to Figure 32.

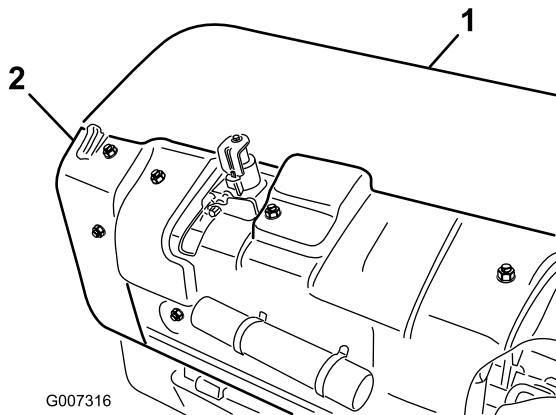


**Figure 32**

1. Spring length
2. Stored energy hazard—read the *Operator's Manual*.
3. Entanglement hazard, belt—stay away from moving parts.

2. Adjust the belt tension as follows:

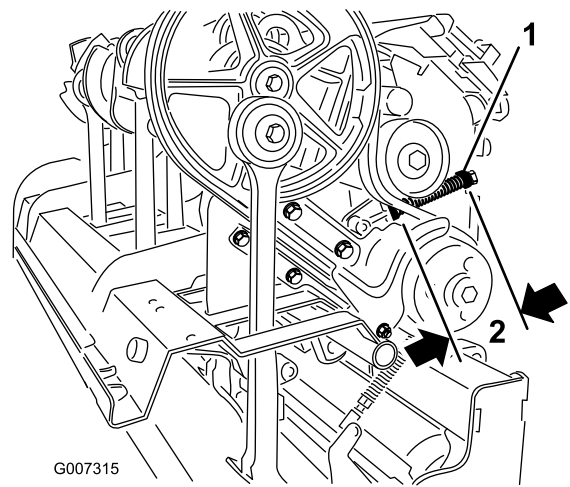
- A. Remove the rear coring head cover (Figure 33).



**Figure 33**

1. Rear coring head cover
2. Pulley shield

- B. Remove the pulley shield mounting bolts and remove the shield (Figure 33).
- C. Loosen the locknut securing the spring retainer (Figure 34).



**Figure 34**

1. Spring retainer
2. 146 mm (5-3/4 inches)

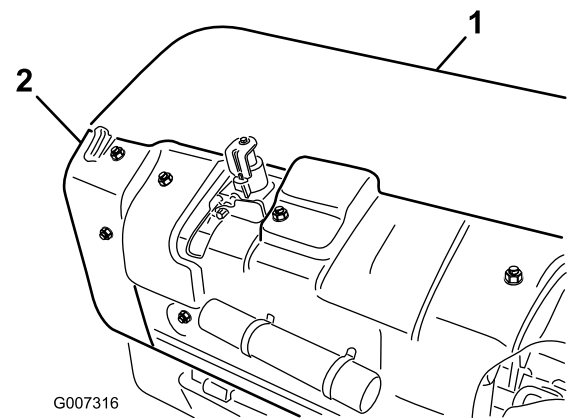
- D. Adjust the spring retainer to attain required compressed spring length (Figure 34).
- E. Tighten the locknut against the spring retainer to lock the adjustment.
- F. Install the pulley shield and the coring head cover.

## Replacing the Drive Belt

**Note:** The outboard stomper arm **does not** need to be removed to replace the drive belt.

### Removing the Belt

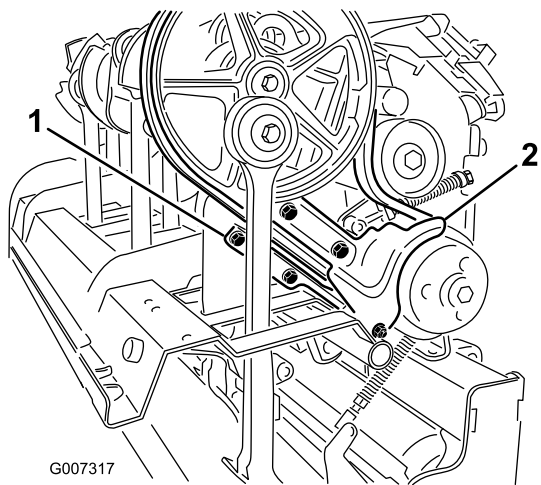
1. Remove the rear coring head cover (Figure 35).



**Figure 35**

1. Rear coring head cover
2. Pulley shield

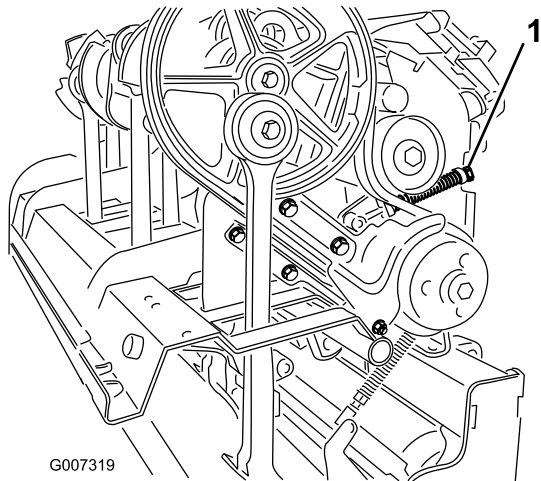
2. Remove the pulley shield mounting bolts and remove the shield (Figure 35).
3. Remove the fasteners securing the dirt shield and the lower belt shield (Figure 36). Remove the dirt shield and the lower belt shield.



**Figure 36**

1. Lower belt shield
2. Dirt shield

4. To release the idler spring tension, loosen the lock nut securing the spring retainer (Figure 37) and rotate the spring retainer.



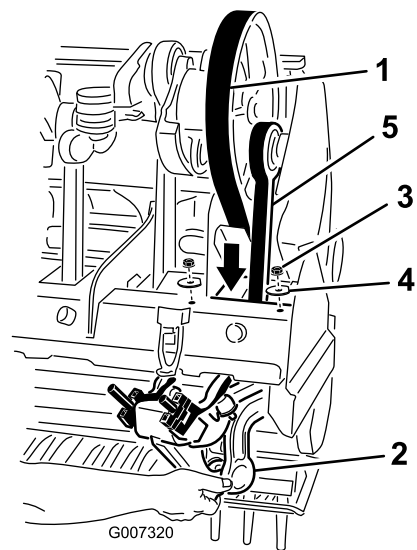
**Figure 37**

1. Spring retainer locknut

### **▲ CAUTION**

**Springs are under tension, use caution when adjusting or removing.**

5. Loosen and remove the 2 locknuts and washers securing the rotalink damper for the #1 stomper arm (Figure 38).



**Figure 38**

1. Drive belt
2. Rotalink damper
3. Nut
4. Washer
5. #1 Stomper arm

6. Lower the rotalink damper from the coring head frame.
7. Route the drive belt down through the coring head frame and around the lower end of the #1 stomper arm (Figure 38).

## **Installing the Belt**

1. Route the new drive belt around the lower end of the #1 stomper arm and up through coring head frame.
2. Position the drive belt onto the crank pulley, under the idler assembly and over the drive pulley.
3. Raise the rotalink damper for the #1 stomper arm to coring head frame. Ensure that the damper spacers are installed in the same position as in removal.
4. Secure the rotalink damper to the coring head with the 2 washers and locknuts previously removed.
5. Install and adjust the belt idler pulley and adjust to the appropriate tension.
6. Install dirt shield and lower belt shield. Adjust lower shield to ensure clearance with belt.
7. Install pulley and coring head covers.

## Adjusting the Side Shield

The coring head side shields should be adjusted so that the bottom rides between 25 to 38 mm (1 to 1-1/2 inches) from the turf while aerating.

1. Loosen the bolts and nuts securing the side shield to frame (Figure 39).

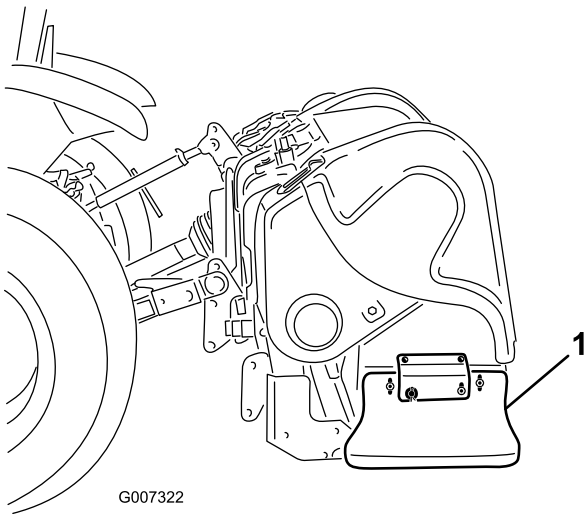


Figure 39

1. Side shield

2. Adjust the shield up or down and tighten the nuts.

## Replacing the Turf Guards

All turf guards (Figure 40) should be replaced if broken or worn to less than 1/4 inch thickness. Broken turf guards can catch and tear turf creating undesirable damage.

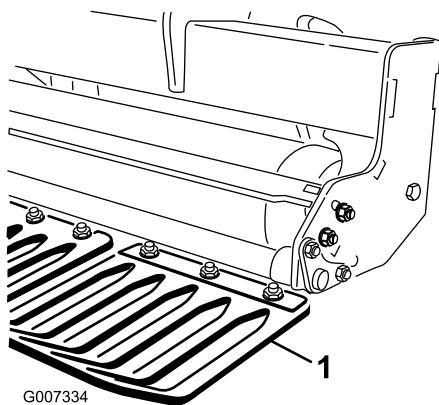


Figure 40

1. Turf guard

## Adjusting Hole Spacing

The forward hole spacing is determined by the tractor's gear ratio (or the hydrostatic traction pedal). Changing the engine speed does not change the forward hole spacing.

The lateral hole spacing is determined by the number of tines in the tine heads.

## Coring Head Timing

The unitized coring head design of the ProCore aerators provides industry leading smooth operation while taking out the guesswork of timing.

### ProCore 864 (Figure 41)

This unit has a patent pending timing configuration that makes use of the ProCore 648 and ProCore 1298 crank arm castings. Each pair of crank arms joined through a bearing housing are timed 180 degrees apart (i.e. arm positions 1-2, 3-4, 5-6, 7-8). The adjacent pairs are all set with the same timing where the later pair lags by 120 degrees. The same pair of coupling castings are used between all adjacent pairs (i.e. coupling positions 2-3, 4-5, 6-7). To further reduce operating vibration, two counter weights are added at the #1 position on the pulley and the #8 position.

**Note:** The numbers cast into the crank arms will **not** align with the raised indicator mark on the bearing housings for the ProCore 864.

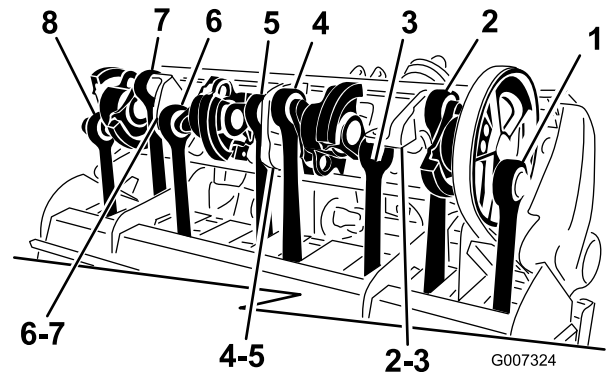


Figure 41

### ProCore 1298 (Figure 42)

This unit is comprised of 2 independent coring heads with 6 arms each. The timing of either coring head is not dependent on the adjacent coring head. The timing marks are easily identified by the numbers cast into the crank arm castings and the raised locator on the bearing housings. The #1 arm always starts with the drive pulley.

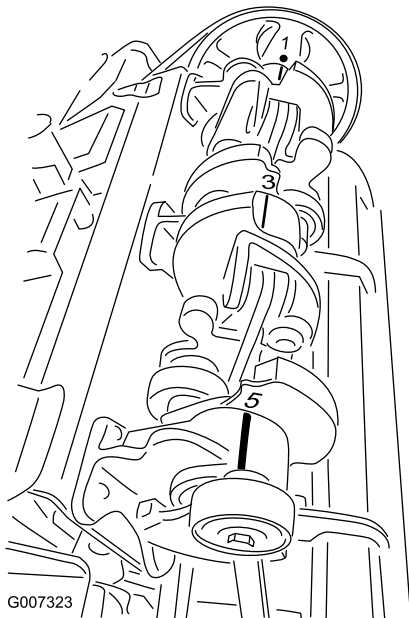


Figure 42

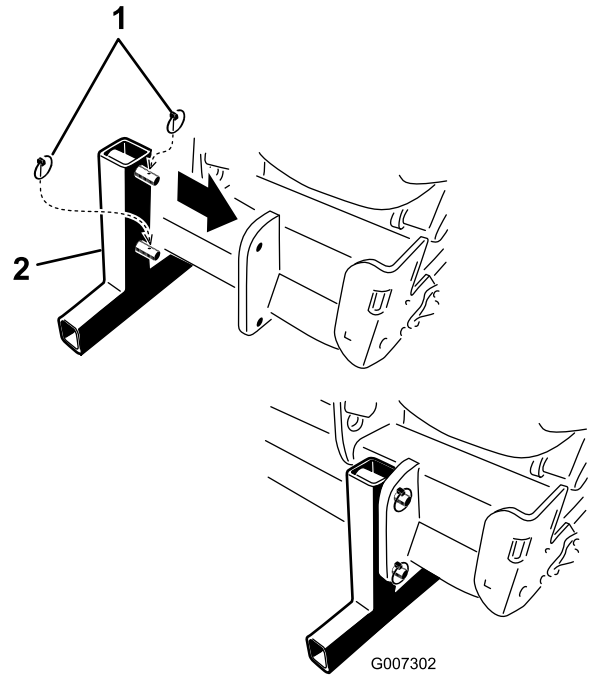


Figure 43

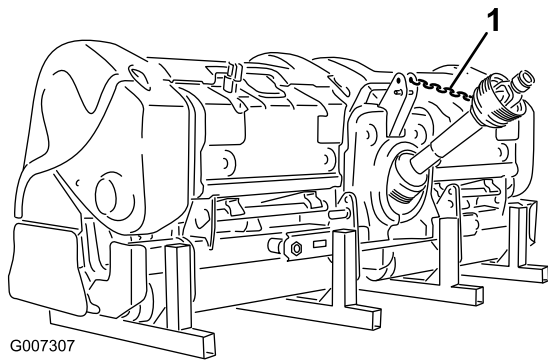
1. Lynch pins                      2. Storage stand

## Removing the Aerator from the Tractor

1. Stop the vehicle on a level surface, not on a slope.
2. Disengage the PTO and engage the parking brake.
3. Stop the engine and remove the key from the ignition switch.
4. Before leaving the operator's seat, wait for the engine and all moving parts to stop.
5. Install the storage stands and secure them to the aerator with the lynch pins (Figure 43).

**Note:** The aerator can be stored on the original shipping pallet.

6. Slowly lower the aerator until the storage stands contact the ground.
7. Loosen the locking nut and rotate the upper adjusting link to release the tension between the aerator and the tractor.
8. Remove the lynch pin and the top link pin securing the center link to the bracket. Retain the lynch pin and the top link pin with the aerator.
9. Disconnect the safety shield chains from the tractor PTO (CE only).
10. Pull back on the lock collar to disconnect the power shaft from the tractor PTO shaft.
11. Slide the PTO shaft back and remove it from the tractor.
12. Connect the PTO tether to the PTO shield to prevent the PTO shaft from contacting the ground (Figure 44).



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**Figure 44**

## Storage

At the end of an aerating season or when the aerator will not be used for a long period, it is good practice to carry out the following preventive maintenance.

1. Clean off any dirt or grease that may have accumulated on the aerator or any of the moving parts.
  2. Remove and clean out the tines. Coat the tines with oil to prevent rusting during storage.
  3. Open the hood and clean out the inside of the machine.
  4. Lubricate all grease fittings.
  5. Store the machine on the provided storage stands on a hard, dry surface.
  6. Tether the PTO shaft in the stored position to prevent damage, or remove the PTO and store it under the hood to minimize corrosion.
  7. Paint the roller and touch up any other scratches on the painted surfaces.
  8. Replace any missing or damaged decals.
  9. Store the aerator inside a dry, secure building. Inside storage reduces maintenance, gives a longer working life, and increases the residual value of the machine. If inside storage is not available, cover the machine with a heavy sheet or tarpaulin and secure it tightly.
- 
13. Remove the lynch pins and slide the lower link arms off the hitch pins. Retain the lynch pins with the aerator.

## International Distributor List

<b>Distributor:</b>	<b>Country:</b>	<b>Phone Number:</b>	<b>Distributor:</b>	<b>Country:</b>	<b>Phone Number:</b>
Agrolanc Kft	Hungary	36 27 539 640	Maquiver S.A.	Colombia	57 1 236 4079
Balama Prima Engineering Equip.	Hong Kong	852 2155 2163	Maruyama Mfg. Co. Inc.	Japan	81 3 3252 2285
B-Ray Corporation	Korea	82 32 551 2076	Mountfield a.s.	Czech Republic	420 255 704 220
Casco Sales Company	Puerto Rico	787 788 8383	Mountfield a.s.	Slovakia	420 255 704 220
Ceres S.A.	Costa Rica	506 239 1138	Munditol S.A.	Argentina	54 11 4 821 9999
CSSC Turf Equipment (pvt) Ltd.	Sri Lanka	94 11 2746100	Norma Garden	Russia	7 495 411 61 20
Cyril Johnston & Co.	Northern Ireland	44 2890 813 121	Oslinger Turf Equipment SA	Ecuador	593 4 239 6970
Cyril Johnston & Co.	Republic of Ireland	44 2890 813 121	Oy Hako Ground and Garden Ab	Finland	358 987 00733
Equivar	Mexico	52 55 539 95444	Parkland Products Ltd.	New Zealand	64 3 34 93760
Femco S.A.	Guatemala	502 442 3277	Perfetto	Poland	48 61 8 208 416
ForGarder OU	Estonia	372 384 6060	Pratoverde SRL.	Italy	39 049 9128 128
G.Y.K. Company Ltd.	Japan	81 726 325 861	Prochaska & Cie	Austria	43 1 278 5100
Geomechaniki of Athens	Greece	30 10 935 0054	RT Cohen 2004 Ltd.	Israel	972 986 17979
Golf international Turizm	Turkey	90 216 336 5993	Riversa	Spain	34 9 52 83 7500
Guandong Golden Star	China	86 20 876 51338	Lely Turfcare	Denmark	45 66 109 200
Hako Ground and Garden	Sweden	46 35 10 0000	Solvret S.A.S.	France	33 1 30 81 77 00
Hako Ground and Garden	Norway	47 22 90 7760	Spypros Stavrinides Limited	Cyprus	357 22 434131
Hayter Limited (U.K.)	United Kingdom	44 1279 723 444	Surge Systems India Limited	India	91 1 292299901
Hydroturf Int. Co Dubai	United Arab Emirates	97 14 347 9479	T-Markt Logistics Ltd.	Hungary	36 26 525 500
Hydroturf Egypt LLC	Egypt	202 519 4308	Toro Australia	Australia	61 3 9580 7355
Irrimac	Portugal	351 21 238 8260	Toro Europe NV	Belgium	32 14 562 960
Irrigation Products Int'l Pvt Ltd.	India	0091 44 2449 4387	Valtech	Morocco	212 5 3766 3636
Jean Heybroek b.v.	Netherlands	31 30 639 4611	Victus Emak	Poland	48 61 823 8369

### European Privacy Notice

#### The Information Toro Collects

Toro Warranty Company (Toro) respects your privacy. In order to process your warranty claim and contact you in the event of a product recall, we ask you to share certain personal information with us, either directly or through your local Toro company or dealer.

The Toro warranty system is hosted on servers located within the United States where privacy law may not provide the same protection as applies in your country.

BY SHARING YOUR PERSONAL INFORMATION WITH US, YOU ARE CONSENTING TO THE PROCESSING OF YOUR PERSONAL INFORMATION AS DESCRIBED IN THIS PRIVACY NOTICE.

#### The Way Toro Uses Information

Toro may use your personal information to process warranty claims, to contact you in the event of a product recall and for any other purpose which we tell you about. Toro may share your information with Toro's affiliates, dealers or other business partners in connection with any of these activities. We will not sell your personal information to any other company. We reserve the right to disclose personal information in order to comply with applicable laws and with requests by the appropriate authorities, to operate our systems properly or for our own protection or that of other users.

#### Retention of your Personal Information

We will keep your personal information as long as we need it for the purposes for which it was originally collected or for other legitimate purposes (such as regulatory compliance), or as required by applicable law.

#### Toro's Commitment to Security of Your Personal Information

We take reasonable precautions in order to protect the security of your personal information. We also take steps to maintain the accuracy and current status of personal information.

#### Access and Correction of your Personal Information

If you would like to review or correct your personal information, please contact us by email at [legal@toro.com](mailto:legal@toro.com).

### Australian Consumer Law

Australian customers will find details relating to the Australian Consumer Law either inside the box or at your local Toro Dealer.



# Toro General Commercial Product Warranty

## A Two-Year Limited Warranty

### Conditions and Products Covered

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly warrant your Toro Commercial product ("Product") to be free from defects in materials or workmanship for two years or 1500 operational hours\*, whichever occurs first. This warranty is applicable to all products with the exception of Aerators (refer to separate warranty statements for these products). Where a warrantable condition exists, we will repair the Product at no cost to you including diagnostics, labor, parts, and transportation. This warranty begins on the date the Product is delivered to the original retail purchaser.

\* Product equipped with an hour meter.

### Instructions for Obtaining Warranty Service

You are responsible for notifying the Commercial Products Distributor or Authorized Commercial Products Dealer from whom you purchased the Product as soon as you believe a warrantable condition exists. If you need help locating a Commercial Products Distributor or Authorized Dealer, or if you have questions regarding your warranty rights or responsibilities, you may contact us at:

Toro Commercial Products Service Department  
Toro Warranty Company  
8111 Lyndale Avenue South  
Bloomington, MN 55420-1196  
952-888-8801 or 800-952-2740  
E-mail: commercial.warranty@toro.com

### Owner Responsibilities

As the Product owner, you are responsible for required maintenance and adjustments stated in your *Operator's Manual*. Failure to perform required maintenance and adjustments can be grounds for disallowing a warranty claim.

### Items and Conditions Not Covered

Not all product failures or malfunctions that occur during the warranty period are defects in materials or workmanship. This warranty does not cover the following:

- Product failures which result from the use of non-Toro replacement parts, or from installation and use of add-on, or modified non-Toro branded accessories and products. A separate warranty may be provided by the manufacturer of these items.
- Product failures which result from failure to perform recommended maintenance and/or adjustments. Failure to properly maintain your Toro product per the Recommended Maintenance listed in the *Operator's Manual* can result in claims for warranty being denied.
- Product failures which result from operating the Product in an abusive, negligent, or reckless manner.
- Parts subject to consumption through use unless found to be defective. Examples of parts which are consumed, or used up, during normal Product operation include, but are not limited to, brake pads and linings, clutch linings, blades, reels, rollers and bearings (sealed or greasable), bed knives, spark plugs, castor wheels and bearings, tires, filters, belts, and certain sprayer components such as diaphragms, nozzles, and check valves, etc.
- Failures caused by outside influence. Conditions considered to be outside influence include, but are not limited to, weather, storage practices, contamination, use of unapproved fuels, coolants, lubricants, additives, fertilizers, water, or chemicals, etc.
- Failure or performance issues due to the use of fuels (e.g. gasoline, diesel, or biodiesel) that do not conform to their respective industry standards.

### Countries Other than the United States or Canada

Customers who have purchased Toro products exported from the United States or Canada should contact their Toro Distributor (Dealer) to obtain guarantee policies for your country, province, or state. If for any reason you are dissatisfied with your Distributor's service or have difficulty obtaining guarantee information, contact the Toro importer.

- Normal noise, vibration, wear and tear, and deterioration.
- Normal "wear and tear" includes, but is not limited to, damage to seats due to wear or abrasion, worn painted surfaces, scratched decals or windows, etc.

### Parts

Parts scheduled for replacement as required maintenance are warranted for the period of time up to the scheduled replacement time for that part. Parts replaced under this warranty are covered for the duration of the original product warranty and become the property of Toro. Toro will make the final decision whether to repair any existing part or assembly or replace it. Toro may use remanufactured parts for warranty repairs.

### Deep Cycle and Lithium-Ion Battery Warranty:

Deep cycle and Lithium-Ion batteries have a specified total number of kilowatt-hours they can deliver during their lifetime. Operating, recharging, and maintenance techniques can extend or reduce total battery life. As the batteries in this product are consumed, the amount of useful work between charging intervals will slowly decrease until the battery is completely worn out. Replacement of worn out batteries, due to normal consumption, is the responsibility of the product owner. Battery replacement may be required during the normal product warranty period at owner's expense. Note: (Lithium-Ion battery only): A Lithium-Ion battery has a part only prorated warranty beginning year 3 through year 5 based on the time in service and kilowatt hours used. Refer to the *Operator's Manual* for additional information.

### Maintenance is at Owner's Expense

Engine tune-up, lubrication, cleaning and polishing, replacement of filters, coolant, and completing recommended maintenance are some of the normal services Toro products require that are at the owner's expense.

### General Conditions

Repair by an Authorized Toro Distributor or Dealer is your sole remedy under this warranty.

**Neither The Toro Company nor Toro Warranty Company is liable for indirect, incidental or consequential damages in connection with the use of the Toro Products covered by this warranty, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under this warranty. Except for the Emissions warranty referenced below, if applicable, there is no other express warranty. All implied warranties of merchantability and fitness for use are limited to the duration of this express warranty.**

Some states do not allow exclusions of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions and limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### Note regarding engine warranty:

The Emissions Control System on your Product may be covered by a separate warranty meeting requirements established by the U.S. Environmental Protection Agency (EPA) and/or the California Air Resources Board (CARB). The hour limitations set forth above do not apply to the Emissions Control System Warranty. Refer to the Engine Emission Control Warranty Statement supplied with your product or contained in the engine manufacturer's documentation for details