



## Customer Service Bulletin Commercial Business Group

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**Reelmaster® 5200-D and 5400-D**

**Date: March 31, 2005**

<u>Model/Serial Range:</u>	<u>Model Numbers:</u>	<u>Serial Numbers:</u>
	03540, 03541	200000101-240009999
	03543, 03544	200000101-240009999

**Subject: Reels may continue to rotate in the ‘Off’ or “Disabled” position**

The reels may rotate after being turned “Off” or “Disabled” due to natural inefficiencies in hydraulic circuitry. This rotation normally does not occur when proper maintenance is followed (refer to service list in Correction below), and the unit is not operated so that the hydraulics are overheated. The rotation is usually prevented by the resistance created by light bedknife contact, reel bearing load and tight tolerances in drive components. This situation may be more noticeable if the recommended maintenance and Bedknife contact is not maintained.

**Warning: As with any cutting unit, NEVER use your hands or attempt to manually stop a reel that is turning, no matter what speed or conditions are in effect.**

Should you discover that the reels rotate after being turned off or while in the “Disabled” position, check and correct the following areas:

- Reel bearing preload is adjusted properly
- Light Reel-to-Bedknife contact
- All bearings and pivots are greased properly
- Reel motor efficiency is within specifications

Refer to the Operator's Manual or Service Manual for proper service and repair information. Should the reels continue to rotate after verification that the items mentioned are working and adjusted properly, Valve Kit (110-0000) is available for installation as described in the attached instructions. This kit contains two new Cartridge Valves and their Coils which work to reduce the pressure differential across the valve while in the “Off” or “Disabled” position.

Contact your local Toro Distributor for assistance with kit installation or for any questions you may have.