



Flow Meter Will Not Calibrate

Multi Pro®

Bulletin Type

Product Issue

Affected Units

Model	Model Number	Serial Number
Multi Pro 5800 ExcelsaRate® Gas	41394	316000001 – 405060197
Multi Pro 5800 ExcelsaRate Diesel	41393	316000001 – 404847104
Multi Pro 1750	41188	314000001 – 405240880
Multi Pro Workman®	41240	314000001 – 404696508

Situation

The new flow meters have a higher Meter Cal number (above 3500). Earlier software versions in the MP5800 ExcelsaRate and MP1750/MPWM InfoCenter cannot handle flow values greater than 3500. Update the machine software so that the flow meter registers. For example, [Figure 1](#) shows a Meter Cal number of “3770 GAL”.

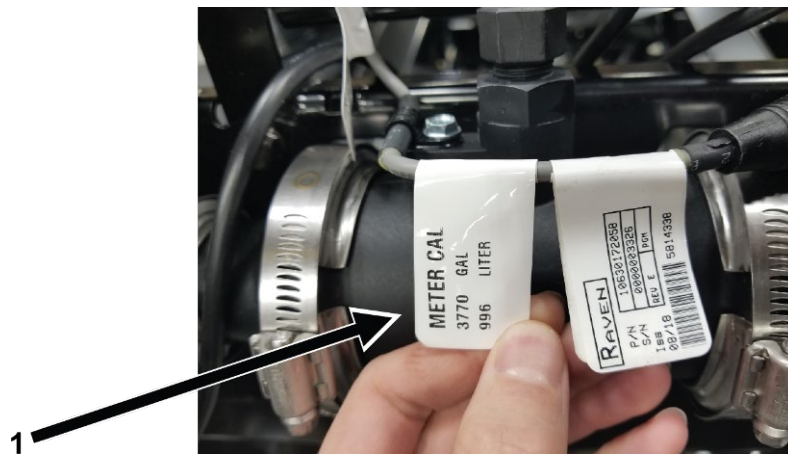


Figure 1

1. Calibration tag

Corrective Action Fix as Fail

When replacing the flow meter on the machines listed below, ensure that the machine has the software revision level listed or newer. If it does not, contact your Authorized Distributor for the latest revision.

Machine	Model	Revision level
Multi Pro 5800	41393, 41394	Rev E
Multi Pro 1750	41188	Rev N
Multi Pro Workman	41240	Rev N