



The Toro Warranty and The Toro GTS Starting Guarantee

Residential Products (Intl)

Summary Description

The Toro Company and its affiliate, Toro Warranty Company, promise to repair the Toro Product below if it is defective in materials or workmanship or if the engine does not start on the first or second pull (GTS Starting Guarantee), for the period listed below.

The warranty applies only if you perform the routine maintenance specified in the *Operator's Manual*.

The GTS Starting Guarantee does not apply when the product is used commercially.

Toro makes no other express warranty. The engine manufacturer may provide its own engine warranty and special emission system warranty. If applicable, the documentation will be provided with your product.

Products Covered

The following time periods apply from the original date of purchase:

Products	Details	Warranty Period	
		Residential ¹	Commercial
Walk Power Mowers	• Cast Deck	5 years	90 Days
	Engine	5 years GTS ²	90 Days
	Battery	2 years	
	• Steel Deck	2 years	30 Days
TimeMaster Mowers	Engine	2 years GTS ²	90 Days
	Unit	3 years	90 Days
	Battery	3 years GTS ²	90 Days
Electric Hand Held Products	Ultra Products	2 years	None
	Power Plex Products	3 years	None
	Battery	2 years	
			2 years
Electric Walk Power Mowers		2 years	None
All Ride-On Units Below			
	Battery	2 years	
	Attachments	2 years	
DH Lawn & Garden Tractors		2 years	30 Days
TimeCutter	Unit	3 years	30 Days
	Engine	3 years	2 years or 300 hours ³
TimeCutter HD	Unit	3 years or 300 hours ³	
	Engine	3 years or 300 hours ³	

Some engines used on Toro Products are warranted by the engine manufacturer.

¹Residential use means use of the product on the same lot as your home. Use at more than one location is considered commercial use and the commercial use warranty would apply.

²The Toro GTS Starting Guarantee does not apply when the product is used commercially.

³Whichever occurs first.

Warranty may be denied if the hour meter is disconnected, altered, or shows signs of being tampered with.

Owner Responsibilities

You must maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts"), are warranted for the period of time up to the scheduled replacement time for that part. Failure to perform required maintenance and adjustments can be grounds for disallowing a warranty claim.

Instructions for Obtaining Warranty Service

If you think that your Toro Product contains a defect in materials or workmanship, follow this procedure:

1. Contact your Toro Authorized Service Center to arrange service of the product. Visit <http://www.toro.com> and select Where to Buy to locate a Toro service center in your area.
2. Bring the product and your proof of purchase (sales receipt) to the service center location. The service center will diagnose the problem and determine if it is covered under warranty.
3. For additional questions regarding warranty terms and conditions, you may contact Toro at:

Toro Warranty Company
Toro Customer Care Department, RLC Division
8111 Lyndale Avenue South
Bloomington, MN 55420-1196 USA
001-952-948-4707

Items and Conditions Not Covered

Not all product failures or malfunctions that occur during the warranty period are defects in materials or workmanship. This express warranty does not cover the following:

- Cost of regular maintenance or parts, such as fuel, lubricants, oil changes, cable/linkage adjustments, filters, spark plugs, air filters, blade sharpening or worn blades, or brake and clutch adjustments **(updated)**
- Components failing due to normal wear
- Any product or part that has been altered, misused, neglected, requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Center
- Failure to follow the fueling instructions and requirements (consult the *Operator's Manual* for details), such as:
 - Use of old fuel (more than 1 month old) or fuel which contains more than 10% ethanol or more than 15% MTBE
 - Failure to drain the fuel system prior to any period of non-use over 1 month
 - Improper fuel
- Repairs or adjustments due to the following:
 - Contaminants in the fuel system
 - Failure to perform the required maintenance and/or adjustments
 - Rotary mower blade striking an object
 - Improper starting procedures **I (updated)**
- Special operational conditions where starting may require more than 2 pulls:
 - First-time starts after extended period of non-use over 3 months or seasonal storage
 - Cool temperature starts such as those found in early spring or late autumn
- Product failures resulting from the use of modified or unapproved accessories or non-Toro parts.
- Failures caused by outside influence, including, but not limited to, weather; storage practices; contamination; or the use of unapproved coolants, lubricants, additives, or chemicals