

## The Toro Promise - Electric Products

### A 2-Year Limited Warranty for Residential Use for the United States and Canada

The Toro Company and its affiliate, Toro Warranty Company, jointly warrant this product for defects in material or workmanship when used for residential purposes\*.

\* Residential purposes means purchased by an individual and used on the same lot as your home. Use at an institution, as a rental, or at more than one location is considered commercial use and the commercial warranty applies.

If you think your Toro Product contains a defect in materials or workmanship, or if you have questions regarding warranty terms and conditions, and before returning this product, call toll free:

#### Trimmers:

1-800-237-2654 (US)  
1-800-248-3258 (Canada)

#### Blowers:

1-888-367-6631 (US)  
1-888-430-1687 (Canada)

#### Snowthrowers:

1-800-808-2963 (US)  
1-800-808-3072 (Canada)

To receive a replacement or repair, at our option, return the complete unit to the seller. United States and Canada customers may return their product, with proof of purchase and reason for return, to any Authorized Service Dealer. United States customers may also return their product, with proof of purchase, postage prepaid, to the Toro Service Center, 5500 SE Delaware Ave, Ankeny, IA 50021.

This warranty covers product defects only. **Neither The Toro Company nor Toro Warranty Company is liable for indirect, incidental, or consequential damages in connection with the use of the Toro Products covered by this warranty, including any cost or expense of providing substitute equipment or service during reasonable periods of malfunction or non-use pending completion of repairs under this warranty. Some states do not allow exclusions of incidental or consequential damages, so the above exclusions may not apply to you.** This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

### Countries Other than the United States and Canada

Customers who have purchased Toro products outside the United States or Canada should contact their Toro Authorized Service Center to obtain warranty policies for your country, province, or state. For additional questions regarding warranty terms and conditions, you may contact Toro Warranty Company.

### Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Importer: **SERVICIOS HOME DEPOT, S. DE R.L. DE C.V.**  
Ricardo Margain 605, Santa Engracia, San Pedro Garza García, Nuevo Leon,  
Mexico C.P. 66267 Phone 01 800 004 6633  
**SERVICIOS HOME DEPOT S. DE R.L. DE C.V.**

Product: \_\_\_\_\_ Brand: \_\_\_\_\_ Model: \_\_\_\_\_

SERVICIOS HOME DEPOT S. DE R.L. DE C.V. guarantees, for a period of 2 years, that this product, including all its parts and workmanship, is free from defects in material and operation, starting on the date of purchase or installation of the product, under the following conditions:

#### Conditions

- For this warranty to be affective, the consumer must present this policy, duly stamped by the store where the product was purchased, along with the product, to the said store where the product was sold.
- SERVICIOS HOME DEPOT S. DE R.L. DE C.V. agrees to replace the product free of charge to the consumer and to cover any costs resulting from the application of this warranty.

The warranty is not valid in the following cases:

- When the product has been used under conditions other than those considered as normal.
- When the product has not been operated according to the provided instruction manual.
- When the product has been modified or repaired by personnel not authorized by Servicios Home Depot.

For this warranty to be valid, the consumer shall present the product and the currently valid warranty policy duly signed/stamped by the establishment where the product was sold. In case of loss of this warranty document, the consumer may request the store where the product was purchased to issue another warranty policy document, upon presentation of the corresponding proof of purchase or invoice.

**Stamp and signature of the store where product was sold and  
Purchase or installation code**

Consumer name: \_\_\_\_\_

Street and number: \_\_\_\_\_

Area/neighborhood: \_\_\_\_\_

County or municipality: \_\_\_\_\_

City, postal code and state: \_\_\_\_\_

The consumer is hereby permitted to request that this warranty be made effective and can obtain all parts, components, consumables, and accessories at the address mentioned in this document.

This warranty is valid for obtaining an equivalent replacement of the product and, therefore, limited spare parts are available.