# TORO<sub>®</sub>

# The Toro Warranty

A Three-Year Limited Warranty (45 Day Limited Warranty for Commercial Use)

Residential Snow Products (Int'I)

### **Conditions**

The Toro Company and its affiliate, Toro Warranty Company, pursuant to an agreement between them, jointly promise to repair the Toro Product listed below, when used for residential purposes\*, if defective in materials or workmanship or if it stops functioning due to the failure of a component, for the period listed below.

This warranty covers the cost of parts and labor, but you must pay transportation costs.

\*Residential purposes means use of the product on the same lot as your home. Use at more than one location is considered commercial use and the commercial warranty would apply.

# **Products and Warranty Periods**

The following time periods apply from the original date of purchase:

Products	Warranty Period
SnowMax	3 years
<ul> <li>Chute, chute deflector, and</li> </ul>	Lifetime (original owner only)
lower chute	
Power Max and Power Max HD	3 years
<ul> <li>Chute, chute deflector, and</li> </ul>	Lifetime (original owner only)
impeller housing cover	

## **Limited Warranty for Commercial Use**

Gas-powered Toro Products used for commercial, institutional, or rental use, are warranted for 45 days against defects in materials or workmanship. "Items and Conditions Not Covered" as specified herein are not covered by this warranty.

### **Instructions for Obtaining Warranty Service**

If you think that your Toro Product contains a defect in materials or workmanship, follow this procedure:

- Contact your seller to arrange service of the product. If for any reason
  it is impossible for you to contact your seller, you may contact any Toro
  Authorized Distributor to arrange service. Visit http://www.toro.com to
  locate a Toro distributor in your area.
- Bring the product and your proof of purchase (sales receipt) to the servicing outlet. If for any reason you are dissatisfied with the servicing outlet's analysis or with the assistance provided, contact us at:

Toro Warranty Company
Toro Customer Care Department, RLC Division
8111 Lyndale Avenue South
Bloomington, MN 55420-1196 USA
001–952–948–4707

### **Owner Responsibilities**

You must maintain your Toro Product by following the maintenance procedures described in the *Operator's Manual*. Such routine maintenance, whether performed by a dealer or by you, is at your expense. Parts scheduled for replacement as required maintenance ("Maintenance Parts"), are warranted for the period of time up to the scheduled replacement time for that part. Failure to perform required maintenance and adjustments can be grounds for disallowing a warranty claim.

### **Items and Conditions Not Covered**

There is no other express warranty except for special emission system coverage and engine warranty coverage on some products. This express warranty does not cover the following:

- Cost of regular maintenance service or replacement of wear parts, such as rotor blades (paddles), scraper blades, belts, fuel, lubricants, oil changes, spark plugs, light bulbs, cable/linkage or brake adjustments
- Components failing due to normal wear
- Any product or part which has been altered or misused or neglected or requires replacement or repair due to accidents or lack of proper maintenance
- Pickup and delivery charges
- Operational misuse, neglect, or accidents
- Repairs or attempted repairs by anyone other than an Authorized Toro Service Dealer
- Repairs or adjustments to correct starting difficulties due to the following:
  - Failure to follow the recommended fuel procedure (consult the Operator's Manual for details)
  - Removing contaminants from the fuel system
  - Use of old fuel (more than one month old) or fuel which contains more than 10% ethanol or more that 15% MTBE
  - Failure to drain the fuel system prior to any period of non-use over one month
  - Failure to follow proper maintenance procedures
  - Improper fuel (consult your Operator's Manual if in doubt)
  - Snowthrower auger/paddles striking an object
- Special operational conditions where starting may require additional attempts:
  - First time starts after extended period of non-use over three months or seasonal storage
  - Starting in -10° F (-23° C) or below temperatures
- Improper starting procedures if you are having difficulty starting your unit, please check the Operator's Manual to ensure that you are using the correct starting procedures. This can save an unnecessary visit to an Authorized Toro Service Dealer.

### **General Conditions**

The purchaser is covered by the national laws of each country. The rights to which the purchaser is entitled with the support of these laws are not restricted by this warranty.